



Fleetwood Enterprises, Inc.  
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## IMPORTANT RECALL INFORMATION # 81120

December 2008

Dear Valued Fleetwood Motor Home Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Fleetwood Enterprises, Inc., on behalf of its subsidiary manufacturing center located in Riverside, California has decided that a defect which relates to motor vehicle safety exists in certain 2009 model year Pulse and Icon 24A model motor homes.

### **WHAT IS THE PROBLEM?**

On Pulse and Icon 24A model motor homes affected by this recall, the propane hose connections may be installed in a position that causes them to become pinched against the propane tank. This may result in damage to the propane hose or fittings and could lead to a propane gas leak and the potential for an explosion and/or fire. (**Note:** there is a designed feature in the propane regulator that will keep propane from "free flowing" in the event of a complete failure of the propane hose).

### **WHAT SHOULD YOU DO?**

Due to safety related reasons, please make certain your motor home is immediately inspected and repaired by contacting the dealer who sold you the motor home and making an appointment to have this repair performed. If they are not available, another Fleetwood motor home dealer may do this work for you.

If you have had this concern corrected previously, you may be eligible for reimbursement of your cost for that repair. For more information contact Fleetwood Owner Relations at (800) 509-3418.

When you deliver your motor home for repairs, your dealer will complete a **Fleetwood Repair Order**. Upon completion of the repair, please sign the dealership's Repair Order or Fleetwood's Repair Order and fill out the enclosed self-addressed **Vehicle Information Update Card** and return it to Fleetwood.

If you have changed your address or sold the motor home, please take a moment to provide the name and address of the person or dealership you sold it to on the enclosed **Vehicle Information Update Card** and return it to Fleetwood. This will allow us to update our records and if necessary, notify the new owner using the information you provide.

**For leased vehicles - Any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.**

If you are unable to obtain the specified repair promptly and without charge, please contact:

**FLEETWOOD OWNER RELATIONS - RECALL # 81120**

P.O. Box 1007  
Decatur, Indiana  
(800) 509-3418

If you believe that the dealer and Fleetwood Enterprises, Inc., have failed or have been unable to remedy the defect without charge or within a reasonable period of time, you may submit a complaint to:

Administrator  
National Highway Traffic Safety Administration  
1200 New Jersey Avenue, S.E.  
Washington, DC 20590

Or call the toll-free Vehicle Safety Hotline at 1-888-327-4236  
(TTY: 1-800-424-9153)  
or go to  
<http://www.safercar.gov>

Fleetwood Enterprises, Inc., is taking these steps in the interest of your safety. We regret any inconvenience this may cause you.

Sincerely,

FLEETWOOD ENTERPRISES, INC.



Tina Inkrote  
Service Administrator  
Motor Home Division