



# Safety Recall A6160

Please see the reverse side of this notice for **IMPORTANT INFORMATION** regarding:

✓ **THE REASON FOR THIS RECALL**

✓ **WHAT WE WILL DO**  
-and-

✓ **WHAT YOU SHOULD DO**

Contact your Hino dealer at your earliest convenience, to arrange a service date.

If you have any questions, please call 1-248-699-9390

**HINO**  **TRUCKS**  
A Toyota Group Company  
**RECALL CENTER**  
41180 Bridge Street • Novi, MI 48275

FIRST CLASS  
U.S. POSTAGE  
**PAID**  
PERMIT NO. 2744  
DETROIT, MI



# **HINO TRUCKS™ Notification of Safety Recall A6160**

To Our Valued Customer,

*This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.*

## **REASON FOR THIS RECALL**

Hino Motors Sales U.S.A., Inc. has decided that a defect, which relates to motor vehicle safety, exists in certain USA production of 2008 model year vehicles produced at the Long Beach, CA and Williamstown, WV assembly plants. On specific vehicles the supply pump coupler between the supply pump and the air compressor may be of the improper shape. There is a possibility that if the coupler cracks, the gear train and valves of the engine could break and the engine may stop running. This would disable the power steering system, stop supply of air to the air tank and may cause insufficient braking power. This condition could ultimately result in a crash.

## **WHAT WE WILL DO**

Hino Motors Sales U.S.A., Inc. will replace the supply pump coupler on affected units.

## **WHAT YOU SHOULD DO**

Please contact your Hino dealer as soon as possible to arrange a service date. Instructions for making this correction have been sent to your dealer. The labor time necessary to perform this service correction is approximately 3.5 hours. Please ask your dealer if you wish to know how much additional time will be needed to schedule and process your vehicle.

Your Hino dealer is best equipped to provide service to ensure that your vehicle is corrected as promptly as possible. If, however, you take your vehicle to your dealer on the agreed service date, and they do not remedy this condition on that date or within three (3) days, we recommend you contact Hino Motors Sales U.S.A., Inc. customer service by calling **1-248-699-9390**.

You may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of a problem associated with this recall. Please contact Hino Motors Sales U.S.A., Inc. customer service by calling **1-248-699-9390** with questions regarding reimbursement.

Federal Regulations require that any vehicle Lessor receiving this Recall notice must forward a copy of this notice to the Lessee within 10 days.

After contacting your dealer and Hino Motors Sales U.S.A., Inc. customer service, if you are still not able to have the safety defect remedied without charge and within a reasonable time, you may wish to write the Administrator National Highway Traffic Safety Administration, 400 Seventh Street, SW, Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We are sorry to cause this inconvenience; however, we have taken this action in the interest of your safety and continued satisfaction with our products.