

Daimler Trucks North America LLC

Daimler Trucks North America LLC
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May 2010
FL547BC
NHTSA #08V-609

Subject: Condor Cab Tilt Brackets

Daimler Trucks North America LLC, on behalf of American LaFrance LLC, is conducting the repairs for American LaFrance Recall ALF-0308, Condor Cab Tilt Brackets. The vehicles affected are certain heavy-duty Class 8 Condor chassis-cabs vehicles shipped December 15, 2005, through August 31, 2007, with VIN number range N72314 through 000109.

Please see the enclosed American LaFrance LLC Recall notice for details.

Contact an authorized Daimler Trucks North America dealer to arrange to have the Recall performed and to ensure that parts are available at the dealership. To locate a dealer, search online at www.FreightlinerTrucks.com or contact the Daimler Trucks North America Warranty Campaigns Department at (800) 547-0712 for assistance.

When you contact a Daimler Trucks North America dealer, refer to campaign number **FL547**. Once parts are available at the dealership, the Recall will take approximately two and a half to three hours and will be performed at no charge to you.

IMPORTANT: When the Recall has been completed, please ensure that a label has been affixed to your vehicle referencing **FL547**.

WARRANTY CAMPAIGNS DEPARTMENT

Enclosure

SAFETY RECALL NOTICE



SAFETY RECALL ALF- 0308 / FL547BC

NHTSA #08V-609

May 2010

Dear American LaFrance Truck Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. This notice is also sent in accordance with the Canadian Motor Vehicles Safety Act.

American LaFrance LLC has decided that a defect that relates to motor vehicle safety exists in certain heavy-duty Class 8 Condor chassis-cabs vehicles shipped December 15, 2005, through August 31, 2007, with VIN number range N72314 through 000109.

- SAFETY DEFECT:** Certain American LaFrance Condor chassis-cabs have been fitted with a hydraulic system to raise and lower the vehicle cab for maintenance activities. The cast aluminum bracket that attaches the hydraulic cylinder to the cab used to raise and lower the vehicle cab for maintenance activities may wear, providing inadequate restraint..
- POTENTIAL RISK:** Worn brackets may provide inadequate restraint, allowing the cab to fall forward onto the ground or rearward onto the chassis, resulting in possible personal injury or death to a person standing or working in the vicinity of the cab.
- PRECAUTIONS YOU CAN TAKE:** When raising or lowering the cab, ensure that no people or objects are in the travel path or vicinity of the cab.
- REPAIR:** Daimler Trucks North America LLC will be conducting remedy repairs on behalf of American LaFrance LLC. At no charge to you, regardless of your vehicle's age or mileage, a Daimler Trucks North America LLC dealer will replace the aluminum cab tilt bracket with a more robust iron bracket.
- TIME REQUIRED FOR THE REPAIR:** The labor time required to repair your vehicle is approximately two and a half to three hours.
- WHAT YOU SHOULD DO:** American LaFrance LLC urges you to immediately contact a Daimler Trucks North America LLC dealer for a service appointment to have your vehicle repaired. To locate a Daimler Trucks North America LLC dealer, you can go on line to www.FreightlinerTrucks.com and select "Dealers" or call 1-800-547-0712.
- PRE-NOTIFICATION REPAIR:** If you have already **paid** to have this recall condition corrected you may be eligible to receive reimbursement. Requests for reimbursement may include parts and labor. Reimbursement may be limited to the amount the repair would have cost if completed by an authorized Daimler Trucks North America LLC dealer. The following documentation must be presented to the dealer for consideration for reimbursement.

SAFETY RECALL NOTICE

**PRE-NOTIFICATION
REPAIR (Continued):**

Please provide original or clear copies of all receipts, invoices, and repair orders that show:

- The name and address of the person who paid for the repair.
- The Vehicle Identification Number (VIN) of the vehicle that was repaired.
- What problem occurred, what repair was done, when the repair was done.
- Who repaired the vehicle.
- The total cost of the repair expense that is being claimed.
- Proof of payment for the repair (such as the front and back of a cancelled check or a credit card receipt).

Reimbursement will be made by check from your Daimler Trucks North America LLC dealer. Please speak with your Daimler Trucks North America LLC authorized dealer concerning this matter.

**OWNER
INFORMATION:**

The enclosed VIN sheet identifies your vehicle(s). If you do not own, or have sold or have traded, a vehicle identified, please return the notification by completing and signing the sheet and returning it in the postage paid envelope with any information that will assist us in locating the present owner. If you are a Lessor of vehicles subject to this Notice, you have an obligation under Federal Law to provide a copy of this Notice to all Lessees within 10 days of your receipt of this Notice. If you are a subsequent stage manufacturer, Federal law requires you to forward this notice to your distributors and retail outlets within five working days.

ASSISTANCE:

If your dealer fails or is unable to remedy the defect without charge and within a reasonable time, which is not longer than 60 days after your tender the vehicle for repair, please contact the Daimler Trucks North America LLC Warranty Campaigns Department at 1-800-547-0712, 7:00 a.m. to 4:00 p.m. Pacific Time Monday through Friday.

If your vehicle is domiciled in the U.S., you may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue S.E., Washington, DC 20590 or call the toll-free Auto Safety Hot Line at 1-888-327-4236 (TTY: 800-424-9153); or to <http://www.safercar.gov>.

If your vehicle is domiciled in Canada, you may wish to notify Transport Canada, ASFAD, Place de Ville Tower C, 330 Sparks Street, Ottawa ON K1A 0N5, or phone (800) 333-0510.

IMPORTANT: When the recall has been completed, please ensure that a Recall Completion label has been affixed to your vehicle referencing Recall Campaign FL547.

We regret any inconvenience this recall may cause, but hope you will share in our concern for your safety and satisfaction with your vehicle.

AMERICAN LAFRANCE, LLC