

05 December 2008

**RE: Safety Recall Action J011 – Instrument Cluster Speaker Function
Vehicles Affected: 2009 XF**

Dear Jaguar XF Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Jaguar has decided that a defect, relating to motor vehicle safety, exists in some 2009 model year XF vehicles. Your vehicle is included in this recall action.

What is the concern?

A concern has been identified with the instrument cluster speaker that provides some of the audible warnings on the vehicles identified above. The speaker wires may fracture as a consequence of an overly aggressive 'tick tock' sound wave form, the volume of which is vehicle speed dependent. At higher vehicle speeds the wave form has an amplitude that aggravates the condition where the speaker wires could fail. It is therefore possible that through normal use over time the speaker will cease to operate.

The following audible notifications are impacted; turn indicator, seat belt warning, lights 'on' warning, driver's door open with key in ignition, driver intervene (Adaptive Cruise Control vehicles only) and seat memory. The audible seat belt warning is to remind drivers to wear their safety belt. If the audible warning is not present, drivers may neglect to wear their safety belt, thereby increasing the risk of injury or death in the event of an accident.

What will Jaguar and your Jaguar Dealer do?

An authorized Jaguar Dealer will verify the instrument cluster speaker function and reconfigure the Instrument Cluster Control Module software. This sound reconfiguration will prevent deterioration of the instrument cluster speaker performance by changing its signal waveform and resultant output sound to that used on the Jaguar XK. In line with the Jaguar XK, you may notice that the volume level of the direction indicator 'tick tock' sound is slightly less intrusive than that originally specified on the Jaguar XF.

What should you do?

Please contact your authorized Jaguar Dealer at your earliest convenience to schedule an appointment to have Recall Action J011 completed on your vehicle.

How long will it take?

Repair time is estimated to be approximately 30 minutes. Because of Dealer scheduling requirements, your vehicle may be needed for a longer period of time.

Attention Leasing Agencies:

Federal regulations require that you forward this Recall notification to the lessee within TEN days.

Moved or no longer own a Jaguar?

If you are no longer the owner of this vehicle, Jaguar would greatly appreciate the name and address of the new owner, using the enclosed return postage-paid card.

What should you do if you have further questions?

Should you have any questions regarding this Recall action or need assistance in locating your nearest authorized Jaguar Dealer, please contact the Jaguar Customer Relationship Center at:

- o **800-4JAGUAR** (800-452-4827)

You can also contact Jaguar by e-mail: Visit the web site <http://www.jaguarusa.com> and send an email from the 'Contact Us' section.

If you have the need to contact Jaguar by mail, please use the following address:

Jaguar Land Rover North America, LLC
ATTN: Customer Relationship Center
555 MacArthur Boulevard
Mahwah, NJ 07430-2327

If you are still having difficulty getting your vehicle repaired in a reasonable time or without charge, you may write to the:

Administrator, National Highway Traffic Safety Administration
1200 New Jersey Avenue, SE
Washington, D.C. 20590

Or you may call the toll-free Vehicle Safety Hotline at 888-327-4236 (TTY: 800-424-9153), or log on to www.safercar.gov to submit a complaint electronically.

We appreciate your confidence in our product and wish to do everything we can to retain that confidence. Jaguar in cooperation with your authorized Dealer will strive to minimize any inconvenience to you caused by this campaign.

Sincerely



Stephanie P. Lutz
Customer Satisfaction Manager