

November 18, 2008

DEFECT NOTIFICATION

Dear Customer,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act of U.S.A.

PREVOST has decided that a defect which relates to motor vehicle safety exists in certain 2008-2009 H3-41 & H3-45 coaches and 2008-2009 X3-45 coaches.

The item of equipment that contains the defect is the screws fixing the passenger seats pedestal assembly to the floor rail system. There is a possibility that the manufactured screws were not of the proper quality and may break upon tightening or in use. If a "P" is present on the screw head, these must be replaced.

Model	Serial numbers
H3-41 and H3-45 coaches Model Year: 2008-2009	From 2PCH3334958C71 <u>1203</u> up to 2PCH33349X9C71 <u>1313</u> incl.
X3-45 coaches Model year: 2008 - 2009	From 2PCG3334938C72 <u>9484</u> up to 2PCG3334979C72 <u>9540</u> incl.

CORRECTIVE ACTIONS:

PREVOST Safety Recall Sr08-21 explains the complete procedure required for the screws replacement. Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

REPORTING REQUIREMENT:

In order to verify and document the corrective action taken on your vehicle(s) pursuant to the requirements of the Federal Motor Vehicle Safety Regulations, we are enclosing a "**SAFETY RECALL CERTIFICATION**" sheet. When the vehicle(s) is (are) repaired, this (these) sheet(s) must be completed and returned to PREVOST head office.

LABOR & PARTS REIMBURSEMENT:

PREVOST will reimburse you the parts and labor incurred for this repair as per instruction stated in Safety Recall #08-21.

Federal laws require that you be informed of your right to notify the Department of Transportation if you are unable to have the defect remedied without charge. The address for this purpose is:

Administrator
National Highway Traffic Safety Administration
1200 New Jersey Avenue, SE.
Washington, DC 20590
USA

or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>

If any assistance is required, please contact one of the Prevost Service Centers, your Prevost Service Representative or the After-Sales Service department.

We regret any inconvenience which this situation may cause you. However, we are concerned about your safety; rest assured that PREVOST is making all efforts to remedy the defect as quickly as possible in the interest of motor vehicle safety.

Truly yours,



Josyane Côté, Eng.
Technical Publications Manager.