



SAFETY RECALL NOTICE

November 21, 2008

Oregon Hsg. & Assoc. Svs.
2755 19th St. SE
Salem, OR 97302
RE: Safety Recall Campaign 08V-592

ECK600382
216449

Dear Elkhart Coach Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Elkhart Coach has decided that a defect which relates to motor vehicle safety exists in the wheelchair lifts of certain mid-sized buses. Specifically, Ricon Corporation, a wheelchair lift products company, has determined that a safety related noncompliance with S6.1 of the FMVSS 403 exists in public and private use wheelchair lifts manufactured by Ricon between April 1, 2005 and October 9th, 2007

! I M P O R T A N T !

- Your Elkhart Coach Bus is being recalled
- Our records indicate your Elkhart Coach Unit # ECK600382 with lift S/N# 216449 is on this recall.
- You should contact your nearest Ricon Dealer or your Elkhart Coach Dealer to arrange for service to be performed at no cost.

Why is a recall being conducted?

The non-compliance with S6.1 of the FMVSS 403 is the result of the Threshold Warning System not detecting the presence of a wheelchair or mobility aid user in a certain spot within the defined threshold area. In the event this condition occurs during passenger operations the wheelchair or mobility aid user may move toward the vehicle lift door when the lift platform is below floor level. This situation could cause personal injury.

What are we doing about the problem?

A free retrofit is being provided by Ricon Corp to remedy this non-compliance. Upon notification from you, Ricon will work with you to obtain the necessary parts and make the retrofit.



What should you do?

Contact Ricon with your Wheelchair Lift serial number and model number confirm it's in the recall and to arrange for your unit to be serviced. In most cases the Bus will need to be returned to your nearest Ricon service center or to your dealer for service.

Upon notification Ricon will provide your Dealer or the Ricon authorized dealer, the replacement parts kit. Ricon will provide them with all the necessary adjustment instructions and/or replacement parts Free of Charge.

What if you no longer own this Bus?

If you no longer own this bus please contact Noel Townsend at 574-264-5179 Ext. 113 with the new owners contact information. Or email ntownsend@forestriverinc.com

Who should you contact if you have further questions or concerns?

If you have any questions concerning these procedures please contact Oscar Pardinas at Ricon Corp at (818) 267-3085 or by email at OPardinas@Wabtec.com. Or you may contact Noel Townsend at Elkhart Coach at 574-264-5179 Ext. 113.

If you have already paid to have your Bus repaired for this condition, you may be eligible for reimbursement of the charges you paid for the repair. To learn more about what you need to do to obtain reimbursement, please contact Oscar Pardinas at Ricon Corp at (818) 267-3085 or by email at OPardinas@Wabtec.com.

If after attempting to have your vehicle repaired you believe you have not been able to have your vehicle remedied without charge and within a reasonable amount of time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, D.C., 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We apologize for any inconvenience this safety recall may cause, but your safety is our first concern.

Sincerely,

Elkhart Coach