



Re: **SAFETY RECALL NOTICE**

Collins Bus Corporation Recall # 08V-587

Dear Collins Bus Corporation Customer,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Collins Bus Corporation has decided that certain MY 2005 through 2007 Collins "Grand Bantam" or "Super Bantam" lift model school buses built on the Ford or GM cutaway van chassis equipped with a Ricon platform lift fail to conform with the requirements of Federal Motor Vehicle Safety Standard no. 404 "Platform Lift installations in Motor Vehicles". These buses were manufactured between April 1, 2005 and January 17, 2007.

Reason for This Recall:

These lifts' threshold warning system might not activate if a mobility aid moves toward a certain point in the threshold area. Should this system not operate properly, the wheelchair lift occupant might fall from the lift and suffer injury.

Inspection and Repair Procedure:

Your Collins distributor or authorized Ricon dealer can inspect your vehicle to determine if repairs are necessary. They will arrange for the retrofit to be done, which will include removal and replacement of the threshold warning system covers and sensors. Ricon will provide all the necessary replacement parts at NO CHARGE and will pay labor for each retrofit.

Estimated Repair Time:

Please contact your local Collins distributor or Ricon dealer to schedule the necessary inspection and repairs. Ricon recall allowance procedures will cover the vehicle service required in this program. If this repair has been performed prior to this Safety Recall Notice, you may be entitled to reimbursement. Your local Collins distributor or Ricon dealer can help you make this determination.

Owner Response Postcard:

Enclosed you will find an Owner Response Postcard. Please fill in the appropriate information regarding ownership of the vehicle, the Vehicle Identification Number (VIN), and status of the repairs. Please sign it and return it to us after you complete the card and after any necessary vehicle repairs are complete.

Change of Address or Ownership:

If you are not the current owner of the vehicle, please indicate this on the Owner Response Postcard and return the card to us. If you have leased this vehicle to another party, federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Federal Law requires that we advise you of the procedure to follow in informing the National Highway traffic Safety Administration if the defect is not remedied without charge within a reasonable time after the vehicle is tendered for repair. You may contact Collins Bus Corporation Customer Service at 1-800-533-1850 and we will assist you. You may also contact Ricon Customer Support at 1-818-267-3000 for assistance. You may also report your difficulty to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, D.C., 20590, or call the Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153) or go to [www.http://safercar.gov](http://safercar.gov).

Please be assured that Collins Bus Corporation is striving to build our buses with the best value and safety available. Thank you for your cooperation in this matter.

Sincerely,
COLLINS BUS CORPORATION

Chris Hiebert
Warranty Coordinator