

Recall Campaign

Daimler Trucks
North America LLC

September 2008
FL530AB
NHTSA #08V-269

Copy of Letter to Owner

Subject: SAF Holland ADL Suspension Transverse Beam Welds

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. This notice is also sent in accordance with the Canadian Motor Vehicles Safety Act.

Daimler Trucks North America LLC, on behalf of its wholly owned subsidiary, Freightliner Custom Chassis Corporation, has decided that a defect which relates to motor vehicle safety exists on specific Freightliner Custom Chassis XC motor home chassis manufactured between July 2, 2007, and October 30, 2007 with SAF Holland ADL suspensions.

Certain vehicles may have been built with SAF Holland suspensions that have improperly located transverse beam welds, which may cause the transverse beam to separate from the suspension casting. If the transverse beam separates from the casting, vehicle stability while cornering could be affected, resulting in a loss of vehicle control and possible crash without prior warning.

The transverse beam welds will be inspected and, if the welds are improperly located, the transverse beam will be replaced.

Parts are now available for authorized dealers to order. Contact your authorized dealer to arrange to have the recall performed and to ensure that parts are available at the dealership. To locate a dealer, search online at www.FreightlinerTrucks.com or contact the Warranty Campaigns Department for assistance.

When you contact your dealer, refer to campaign number **FL530AB**. Once kit(s) are received at the dealership, the Recall may take up to 2 hours, depending on the result of the inspection, and will be performed at no charge to you.

IMPORTANT: When the Recall has been completed, please ensure that a label has been affixed to your vehicle referencing **FL530AB**.

If you do not own the vehicle that corresponds to the identification number(s) which appears on the Recall Notification, please return the notification to the Warranty Campaigns Department with any information you can furnish that will assist us in locating the present owner. If you have leased this vehicle, Federal law requires that you forward this notice to the lessee within 10 days. If you are a subsequent stage manufacturer, Federal law requires that you forward this notice to your distributors and retail outlets within five working days. If you have paid to have this recall condition corrected prior to this notice, you may be eligible to receive reimbursement. Please see the reverse side of this notice for details.

If you are not able to have the defect remedied without charge and within a reasonable time, which is not longer than 60 days after you tender the vehicle for repair, please contact the Warranty Campaigns Department at (800) 547-0712, 7:00 a.m. to 4:00 p.m. Pacific Time, Monday through Friday, e-mail address DTNA.Warranty.Campaigns@Daimler.com, or the Customer Assistance Center at (800) FTL-HELP or (800) STL-HELP, after normal business hours. You may also wish to submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the Vehicle Safety Hotline at (888) 327-4236 (TTY: 800-424-9153); or to <http://www.safercar.gov>. If your vehicle is involved in the Canadian portion, you may wish to notify Transport Canada, ASFAD, Place de Ville Tower C, 330 Sparks Street, Ottawa, ON K1A 0N5, or phone (800) 333-0510.

We regret any inconvenience this action may cause but feel certain you understand our interest in motor vehicle safety.

WARRANTY CAMPAIGNS DEPARTMENT

Enclosure

Reimbursement to Customers for Repairs Performed Prior to Recall

If you have already paid to have this recall condition corrected, you may be eligible to receive reimbursement.

Requests for reimbursement may include parts and labor. Reimbursement may be limited to the amount the repair would have cost if completed by an authorized Daimler Trucks North America LLC dealer. The following documentation must be presented to your dealer for consideration for reimbursement.

Please provide original or clear copies of all receipts, invoices, and repair orders that show:

- The name and address of the person who paid for the repair.
- The Vehicle Identification Number (VIN) of the vehicle that was repaired.
- What problem occurred, what repair was done, when the repair was done.
- Who repaired the vehicle.
- The total cost of the repair expense that is being claimed.
- Proof of payment for the repair (such as the front and back of a cancelled check or a credit card receipt).

Reimbursement will be made by check from your Daimler Trucks North America LLC dealer.

Please speak with your Daimler Trucks North America LLC authorized dealer concerning this matter.

DAIMLER



Daimler Trucks North America
Nasser Zamani
Manager
Compliance and Regulatory Affairs

August 27, 2008

Dan Smith
Associate Administrator for Vehicle Safety
National Highway Traffic Safety Administration
1200 New Jersey Avenue S.E.
Washington D.C. 20590

**Re: Defect Information Report – Supplemental Report No. 2
08V-269, FL-530, SAF Holland ADL Suspension Weld**

Mr. Smith

In accordance with Part 573 of Title 49 of the Code of Federal Regulations, Daimler Trucks North America LLC herewith submits supplemental defect information and copies of documents distributed to second stage manufacturers.

(c) (10) Copies of Communications sent to second stage manufacturers via e-mail on June 27, 2008 are attached. Sent to:

Alpha	Fleetwood	National
Coachman	Forest River	Tiffin
Craftsman	Four Winds	Travel Supreme
Damon	Gulfstream	Triple E
Farber	Mobile Conversions, Inc.	Winnebago

Please contact me if you have any questions.

Sincerely yours,

Nasser Zamani

Cc: Michael Mason, CAL-OSHA
Enclosure
Certified Mail# 7004 2890 0004 1202 0737

A Daimler Company

Daimler Trucks North America LLC
4747 N. Channel Avenue
Portland, OR 97217-7699
503-745-6910 Phone
503-745-5544 Fax
Nasser.Zamani@Daimler.com

**Daimler Trucks
North America LLC**

Daimler Trucks North America LLC
P.O. Box 4090
Portland, OR 97208-4090
800.547.0712 Phone
503.745.9009 Fax

**June 2008
FL530
Pre-Recall Notice**

**Notice of Submission of Defect Information Report/Defect Information Notice
Subject: SAF Holland ADL Suspension Transverse Beam Welds**

Daimler Trucks North America has determined that a safety related defect exists in certain chassis manufactured by Freightliner Custom Chassis Corporation and delivered to your company. As the incomplete vehicle manufacturer of these products, Daimler Trucks North America is unable to provide the National Highway Traffic Safety Administration and/or Transport Canada with the information necessary to fully describe the vehicles potentially containing this defect as required by Title 49 Code of Federal Regulations Part 573.6(c)(2) and/or Motor Vehicle Safety Regulations Section 15(1)(b). Your company may have an obligation to report this information.

The attached Defect Information Report and Defect Information Notice were filed with the appropriate government agencies on January 17, 2008. Please refer to these notices for details regarding the nature of the defect, the remedy, and the expected date when the remedy without charge will be available to owners. Daimler Trucks North America will be conducting this recall and filing the quarterly reports required by Title 49 CFR §573.7 and/or MVSR §15(3). Repairs will be performed by authorized Daimler Trucks North America repair facilities.

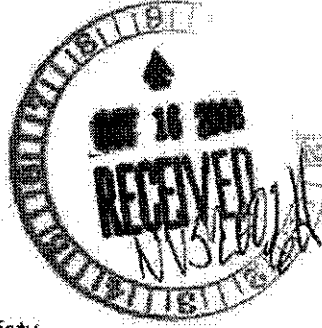
A preliminary list of potentially affected vehicles delivered to you is included.

This is the first letter in regard to this recall that you will receive. You will receive another letter when Daimler Trucks North America notifies its dealers and owners that a remedy without charge for this issue is available.

If you have questions regarding this notice, please contact the Warranty Campaigns Department at (800) 547-0712, 7:00 a.m. to 4:00 p.m. Pacific Time, Monday through Friday, e-mail address [Warranty Campaigns@Freightliner.com](mailto:WarrantyCampaigns@Freightliner.com).

WARRANTY CAMPAIGNS DEPARTMENT
Enclosure

DAIMLER



Daimler Trucks North America
Nasser Zamani
Manager
Compliance and Regulatory Affairs

October 10, 2008

Dan Smith
Associate Administrator for Vehicle Safety
National Highway Traffic Safety Administration
1200 New Jersey Avenue S.E.
Washington D.C. 20590

**Re: Defect Information Report - Supplemental Report No. 5
08V-269, FL-530, SAF Holland ADL Suspension Weld**

Mr. Smith

In accordance with Part 573 of Title 49 of the Code of Federal Regulations, Daimler Trucks North America LLC herewith submits supplemental defect information and copies of documents distributed to second stage manufacturers.

(c) (10) - Copies of Communications sent to second stage manufacturers via e-mail on October 9, 2008 are attached. Sent to:

Alpha	Farber	Mobile Conversions, Inc.
Coachman	Fleetwood	National
Craftsman	Forest River	Tiffin
Damon	Four Winds	Triple E
Entegra	Gulfstream	Winnebago

Please contact me if you have any questions.

Sincerely yours,

Nasser Zamani

Cc: Michael Mason, CAL-OSHA
Enclosure
Certified Mail# 7004 2890 0004 1202 0836

A Daimler Company

Daimler Trucks North America LLC
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**Daimler Trucks
North America LLC**

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503.745.9009 Fax

**October 2008
FL530
NHTSA #08V-269
TC 08-201**

**Recall Notification
Subject: Recall Title**

Daimler Trucks North America has begun notifying its dealers and customers of a safety related defect that exists in certain chassis manufactured by Freightliner Custom Chassis Corporation and delivered to your company. A remedy without charge is now available, and owners may take their vehicle to a Daimler Trucks North America-authorized service facility to have the recall performed. The Recall Bulletin, which includes a representative copy of the owner notification and dealer work instructions, and a list of potentially affected vehicles delivered to you are attached for your information.

Your company may have an obligation to notify its dealers, distributors, and customers of this recall under Title 49 Code of Federal Regulations Part 577.13 and/or Motor Vehicle Safety Act Section 10(1).

If you have questions or need further information, please contact the Warranty Campaigns Department at (800) 547-0712, 7:00 a.m. to 4:00 p.m. Pacific Time, Monday through Friday, e-mail address [Warranty Campaigns@Freightliner.com](mailto:WarrantyCampaigns@Freightliner.com).

WARRANTY CAMPAIGNS DEPARTMENT
Enclosure