

# SAFETY RECALL NOTICE



## AUTOCAR SAFETY RECALL A-0805 NHTSA RECALL 08V-566 November 2008

**Dear Autocar Truck Owner:**

This notice is being sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Autocar, LLC has decided that a defect which relates to motor vehicle safety exists in a total of 160 model-year 2008 and 2009 WX, WXL and ACX model heavy-duty class 8 vehicles built between 12 August 2008 and 10 October 2008, with serial numbers in the range 207542 through 208798.

**MODELS AFFECTED:** Autocar WX, WXL and ACX - 2008 and 2009

**COMPONENTS AFFECTED:** Steering Knuckle bolt

**SAFETY DEFECT:** Insufficient torque was applied during the assembly process to the nut on the pinch bolt that secures the lower steering shaft to the steering gear box (See Figure 1 on page 2). Upon investigation it was found that the torque-controlled tool was calibrated to a lower torque rating than specified for the application.

**POTENTIAL RISK:** If the steering bolt were to loosen, the driver would experience loss of steering control.

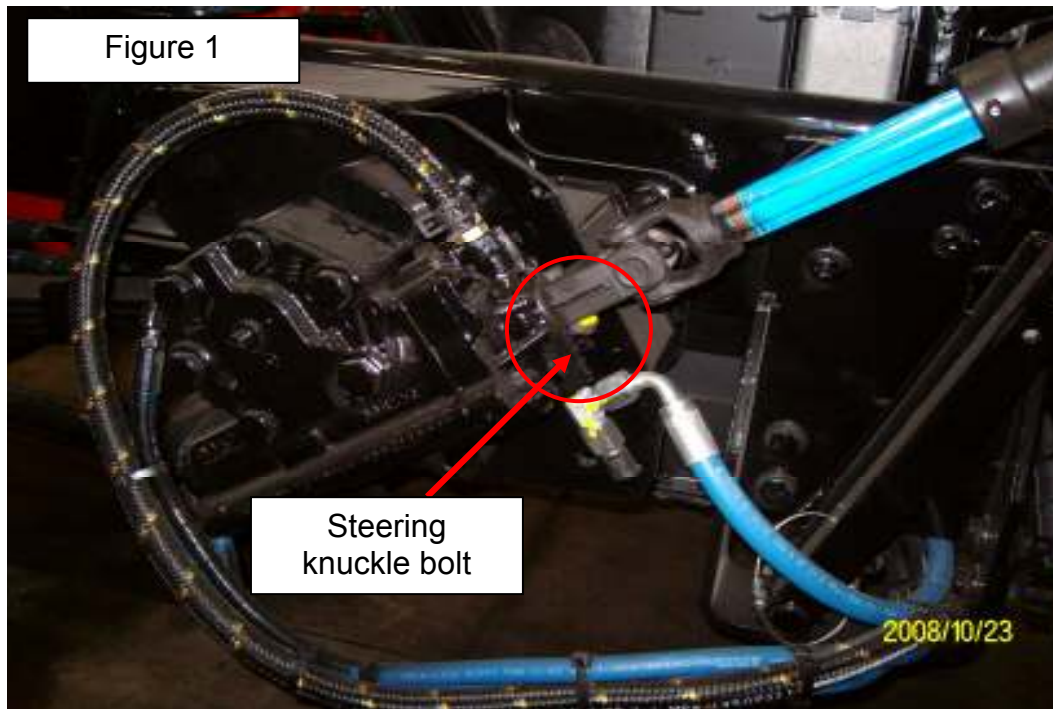
**PRECAUTIONS YOU CAN TAKE:** Daily inspection of the fastener to make sure the nut on the pinch bolt that holds the lower steering shaft to the steering gear box is secure. The specified torque for the application is 69+/-6 Ft-lbs.

**REPAIR REQUIRED:** At no charge to you regardless of your truck's age or mileage, Autocar will correctly torque the nut on the punch bolt that secures the lower steering shaft to the steering gear box.

**TIME REQUIRED FOR THE REPAIR:** The labor time required to repair your truck is approximately 0.5 hours.

**WHAT YOU SHOULD DO:** Contact an Autocar dealer to schedule a service appointment to have your vehicle repaired. For further assistance, call Autocar at 877-973-3486 or 888-218-3611.

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## **PRIOR REPAIRS:**

If you have previously paid for repairs relating to the steering knuckle bolt torque correction, you may be entitled to recover of the amount you paid for those repairs. Submit a copy of all documentation supporting your claim to Autocar at the address set forth below in the "Assistance" section.

## **NOTICE REGARDING LEASED VEHICLES:**

If you are a Lessor (as defined below) of a vehicle that is affected by this Notice, you are obligated under federal law to provide a copy of this Notice to the lessee of such vehicle within 10 days of your receipt of this Notice. Further, you must maintain a record, which identifies the lessee(s) to whom you send a copy of this Notice, the date you send the Notice and the VIN of the vehicle that you have leased to the lessee(s).

For purposes of this Notice, the term "Lessor" means a person or entity that is the owner, as reflected on the vehicle's title, of any five or more leased vehicles (as defined in 49 CFR Section 577.4), as of the date of this Notice.

## **OWNER RECALL RESPONSE CARD:**

The enclosed Owner Recall Response Card identifies your truck. Please complete this postage-paid card and return it to Autocar. If you do not own, have sold or have traded the vehicle identified on the card, please indicate that on the postage-paid card and return it to Autocar.

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**ASSISTANCE:**

If you need assistance with this recall, please call our toll-free numbers below or write to Autocar at:

Autocar, LLC  
Service & Warranty Department  
P. O. Box 190  
Hagerstown, IN 47346-0190  
888-218-3611 (Toll Free)  
877-973-3486 (Toll Free)

You may also submit a complaint to:

Administrator  
National Highway Traffic Safety Administration  
1200 New Jersey Avenue SE  
Washington, DC 20590

or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We regret any inconvenience this recall may cause, but we hope you recognize Autocar's concern for your safety and satisfaction with your truck.

Sincerely,

**AUTOCAR, LLC**