



Date

RE: NHTSA Campaign Number: 08V-524 & 08V-526

Dear Owner

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Matthews Specialty Vehicles has decided that certain vehicles it manufactured equipped with Ricon platform style wheelchair lifts fail to comply with the requirements of Federal Motor Vehicle Safety Standard No. 403, "Platform Lift Systems for Motor Vehicles," and No. 404, "Platform Lift Installations in Motor Vehicles." This decision was based on information provided by the Ricon Corporation."

**REASON FOR RECALL:**

The noncompliance with S6.10.2.3 of the FMVSS 403 is the result of the anti-stow interlock switch not detecting the presence of a 50 pound test weight when the weight is located close to the pivot point of the platform.

The noncompliance with S6.1 of the FMVSS 404 is the result of the Threshold Warning System not detecting the presence of a wheelchair or mobility aid user in a certain spot within the defined threshold area. In the event this condition occurs during passenger operations the wheelchair or mobility aid user may move toward the vehicle lift door when the lift platform is below floor level.

These situations could cause personal injury.

**WHAT YOU SHOULD DO:**

Upon receipt of this notification, please contact your local Ricon service center/dealer to arrange a service date. Instructions for making this correction have been sent to your Ricon dealer, no parts are necessary. The remedy is to adjust the sensitivity of the anti-stow pressure switch to exhibit 5-6 pulses during the stowing cycle. A pulse is characterized by a momentary hesitation in movement of the platform. Lifts subject to this recall will exhibit 1-2 pulses only.

If the lift is retrofitted by an authorized Ricon dealer and it not completed within 3 business days, please notify Ricon Customer Support at (818)267-3000.

If, after contacting the authorized dealer and Ricon Customer Support, your inspection and/or repair is not completed in a reasonable time and without charge you may notify:

**Administrator  
National Highway Traffic Safety Administration  
1200 New Jersey Ave., SE  
Washington, D.C. 20590**

Or call toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>".

If you have any questions please give me a call.

Sincerely,

**Chris Chaney  
Warranty Customer Support  
Matthews Specialty Vehicles  
101 South Swing Road  
Greensboro, NC. 27409  
336-297-9600 x 213**