

October 16, 2008

Customer: ABC Bus co. 123 Street City, State, Zip Code

RE: Safety Standard Non-Compliance Recall Notification (#08V-519) Anti-Stow Interlock

Dear Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

REASON FOR THIS RECALL

MobilityWorks has decided that certain model year 2000-2006 (Ford E250, 350, E450; GMC 2500, 3500; Dodge 2500) vehicles equipped with Ricon platform style wheelchair lifts fail to conform to the requirements of Federal Motor Vehicle Safety Standard No. 403, "Platform Lift Systems for Motor Vehicles. This decision was based on information provided by the Ricon Corporation."

WHAT WE WILL DO

Upon notification MobilityWorks will work in conjunction with Ricon Corporation to make the necessary adjustments to the pressure switch (es) on your lift (s). If you are already factory trained to perform service on Ricon products, the adjustments can be performed at your location. If you are not factory trained to perform service on Ricon products, we will arrange for the adjustment to be done at the nearest Ricon authorized service center/dealer.

The lift adjustments will be completed at no charge to the end-user. Whether the repairs are done by the end-user or an authorized Ricon Dealer, Ricon will pay a \$37.50 labor charge. No parts are necessary to correct this non-compliance.

WHAT YOU SHOULD DO

Please contact Ricon customer service at (800) 322-2884 to determine if your lift is affected. Further information can be obtained by contacting <u>www.riconcorp.com</u> and clicking on "RICON BRIDGEPLATE SWITCH RECALL INFORMATION".

If you are an authorized Ricon repair agent, you should follow the procedures outlined below to perform modifications. If not, you should schedule your vehicle for services at your nearest Ricon authorized dealer:

Adjustment Procedures

Note – Test weight dimensions are 6 x 6 x 12 inches

- **I.** Park the vehicle in a safe location.
- 2. Open the lift door(s) and deploy the lift to the floor level position.
- 3. Place the 50lb test weight oriented lengthwise along the length of the platform and the most inboard end of the platform operation volume. There is a non-skid decal on the platform that defines this location.
- 4. Depress the Stow button. Platform should not stow. If platform does not stow, the lift is properly adjusted. If platform stows with the test weight, continue with the following procedure:
 - a. Remove the pump cover and locate the anti-stow pressure switch.
 - **b.** Remove the "jam" set screw in the center of the switch and turn the adjusting set screw one half turn counterclockwise.
 - c. Place the test weight in the prescribed location.
 - d. Adjust pressure switch in the counterclockwise direction until such point where when the Stow function is depressed, the lift will not stow with the test weight in the prescribed location. It is good practice to adjust the switch 1/8-1/4 turn at a time.
 - e. Once pressure switch is set, replace the lock screw. Note When tightening the lock screw, the adjustment screw may turn up to ¼ turn.
 - f. Re-test to make sure lift will not stow with test weight in prescribed location.
 - g. Remove test weight.
 - h. Depress the stow switch. Lift should stow with empty platform.

Note – Previous procedures relied on the number of "clicks" heard from the pump solenoid. It is normal for a properly adjusted lift to execute 15 or More "clicks".

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If the lift is retrofitted by an authorized Ricon dealer and it is completed within 3 business days, please notify Ricon Customer support at the toll free number listed above.

If, after contacting the authorized dealer and Ricon Customer Support, your inspection and/or repair is not completed in a reasonable time and without charge you may notify:

US-DOT – NHTSA Office of Defects Investigation Recall Management / W46-437 1200 New Jersey Ave., SE Washington, D.C. 20590 Phone (202) 493-0481 Fax (202) 366-7882

If you have any questions concerning these procedures please contact Ricon Customer Service at (800) 322- 2884 or by email at <u>OPardinas@Wabtec.com</u>.

Sincerely,

Dennis Summers Vice President Operations MobilityWorks