

SAFETY RECALL NOTICE

Dear Sir:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Federal Coach, LLC has decided that certain vehicles it manufactured equipped with Ricon platform style wheelchair lifts fail to comply with the requirements of Federal Motor Vehicle Safety Standard No. 404, "Platform Lift Installations in Motor Vehicles." This decision was based on information provided by the Ricon Corporation.

! I M P O R T A N T !

- Your Threshold Warning System on Ricon's "1200, 2000 and 5500 series platform lifts labeled for "DOT Public Use" is being recalled. It does not apply to other Ricon products.
- You should contact Ricon Corporation at 818-267-3000 for the necessary parts for retrofit or the location of the nearest Ricon authorized service center/dealer.

Why is a recall being conducted?

The non-compliance with S6.1 of the FMVSS 404 is the result of the Threshold Warning System not detecting the presence of a wheelchair or mobility aid user in a certain spot within the defined threshold area. In the event this condition occurs during passenger operations the wheelchair or mobility aid user may move toward the vehicle lift door when the platform is below floor level. This situation could cause personal injury.

What are we doing about the problem?

Upon notification, Ricon will provide the necessary parts to make the retrofit. If you are factory trained to perform this service, the retrofit can be done at your location. If you are not factory trained to perform this service, Ricon will arrange for the retrofit to be performed at the nearest Ricon authorized service center/dealer. The lift retrofit will include removal and replacement of the TWS covers using TWS

retrofit kit# 00002. Ricon will provide the parts at no charge and will pay labor of \$37.50 for each retrofit.

What should you do?

Contact Ricon Corporation for the free retrofit kit or the location of the nearest Ricon authorized service center/dealer.

Ricon Corporation
A Division of Vapor Bus International
7900 Nelson Road
Panorama City, CA 91402

Phone: 800-322-2884
Fax: 818-267-3001
www.wabtec.com

What if you no longer own this bus with the Ricon lift?

Please forward the new owner's name, address and phone number to the following address.

Federal Coach, LLC
2800 South 28th Street
Fort Smith, AR 72908
1-800-292-6210

Who should you contact if you have further questions or concerns?

Federal Coach, LLC
2800 South 28th Street
Fort Smith, AR 72908
1-800-292-6210

If you have already paid to have your Ricon platform lift repaired for this condition, you may be eligible for reimbursement of the charges you paid for the repair. To learn more about what you need to do to obtain reimbursement call Ricon Corporation at 1-800-322-2884.

If after having attempted to take advantage of this recall you believe you have not been able to have your platform lift remedied without charge and within a reasonable amount of time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, D.C., 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We apologize for any inconvenience this safety recall may cause, but your safety is our first concern.

Sincerely,

Federal Coach, LLC