



700 Cross Pointe Rd.
 Gahanna, OH 43230
 (614)231-7640 Fax: (614)231-7680

1515 W. Deer Valley Rd., C-108
 Phoenix, AZ 85027
 (800)776-9984 Fax: (623)581-2922

September 12, 2008

Customer address goes here

Ricon Recall Notification (#07E-097)

Dear Vehicle Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

La Boit, Inc. has decided that certain vehicles it manufactured equipped with Ricon platform style wheelchair lifts fail to comply with the requirements of Federal Motor Vehicle Safety Standard No. 403, "Platform Lift Installations in Motor Vehicles." This decision was based on information proved by the Ricon Corporation.

According to our records your vehicle has a wheelchair lift that is most likely included in this recall. To make absolutely sure please check the serial number on your wheelchair lift and compare it to the eight serial numbers listed below. If your serial number does not match the eight listed below please disregard the following information as your lift is excluded from this recall.

SN#	Model #	Ship date	Reg. Acct.	Order Acct.	Reg. Acct. Name
195710	S5510-F1020000A	04/22/06	530700	530700	LA BOIT, INC.
195701	S5510-F1020000A	06/19/06	530700	530700	LA BOIT, INC.
195702	S5510-F1020000A	07/11/06	530700	530700	LA BOIT, INC.
203522-D	S5510-F1020000C	12/22/06	530700	530700	LA BOIT, INC.
210689	S5510-F1020000A	01/22/07	530700	530700	LA BOIT, INC.
212633	S5510-F1020000A	03/16/07	530700	530700	LA BOIT, INC.
213914	S5510-F1020000A	05/15/07	530700	530700	LA BOIT, INC.
219299	S5510-F1020000A	08/27/07	530700	530700	LA BOIT, INC.

WHAT IS BEING RECALLED:

This recall process applies to the "Anti Stow Interlock System" only on Ricon's 1200, 2000 and 5500 series platform lifts labeled for "DOT Public Use" and "DOT Private Use".



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WHY IS IT BEING RECALLED:

The non-compliance with S6.10.2.3 of the FMVSS 403 is the result of the Anti Stow Interlock System not detecting the presence of a 50 lb test weight on the platform operating volume. In the event this condition occurs during passenger operations it may be possible for the lift platform to begin stowing while the wheelchair or mobility aid user is still occupying the area of the platform close to the pivot point of the platform. This situation could cause personal injury.

WHAT YOU AS THE OWNER SHOULD DO:

If you are indeed the owner of one of the wheelchair lifts listed above please immediately schedule your wheelchair lift for service. If you are not a Ricon authorized service facility please contact Ricon directly so that you can locate a Ricon authorized repair agent near you so that they can complete the repair. Ricon will make sure that the lift adjustments are completed at no charge to you. This is a labor only repair no parts are required to correct this noncompliance.

If the lift is brought to an authorized Ricon dealer for repair and the work is not completed within 3 business days, please notify Ricon Customer Support at 1-800-322-2884.

If, after contacting the authorized dealer and Ricon Customer Support, your inspection and/or repair is not completed in a reasonable time and without charge you may submit a written complaint to the The Administrator, National Highway Traffic Safety Administration 1200 New Jersey Avenue, SE Washington, DC 20590. Or call the toll-free Vehicle Safety Hotline at 1-888-424-9153 (TTY: 1800-424-9153) or go to <http://www.safercar.gov>.

Please take the enclosed Owner Notification Form (the attached document with the Ricon Corporations letterhead) with you at the time of your appointment and give it to your dealer. The form identifies the vehicle and the service that is required.

Also included in your packet of information is an inspection/repair log. Ask the dealer to fill out and return the log to you after the work is completed. This way you have a record of the changes made to your wheelchair lift.

We regret any inconvenience which this action may cause you. However we are concerned about your safety and the safety of your customers as well.

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer or purchaser/owner).



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If you have any questions concerning the specifications of this recall that La Boit has not answered please contact:

Thank you for your attention to this important matter.

Ryan Depriest
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