



September 18th, 2008 – USA Version

- RECALL NOTICE -

Glaval # 08V-493 - Ricon # 07E-097 – Canadian # 08-347

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Dear Ricon/Glaval Bus Customer,

Glaval Bus in conjunction with Ricon Corporation has determined that certain Ford E350/450 Universal, Primetime 2005 thru 2006, GMC 4500/5500 Titan 2005 thru 2006, Freightliner MB55 Apollo 2005 thru 2006 buses that contain 1200, 2000, and 5500 series platform lifts labeled for "DOT Public Use" and "DOT Private Use" fail to conform to the requirements of Federal Motor Vehicle Safety Standard No. 403, S6.10.2.3. In the event this condition occurs during passenger operations it may be possible for the lift platform to begin stowing while a wheelchair or mobility aid user is still occupying the area of the platform close to the pivot point of the platform. This situation could cause personal injury.

Notice: Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

WHAT IS BEING RECALLED:

This recall process applies to the "Anti-stow interlock" only on Ricon's "1200, 2000 and 5500" series platform lifts labeled for "DOT Public Use" and "DOT Private Use". It does not apply to other Ricon products.

WHY IS IT BEING RECALLED:

The non-compliance with S6.10.2.3 of the FMVSS 403 is the result of the Anti-stow interlock system not detecting the presence of a 50 pound test weight when the weight is located close to the pivot point for the platform. In the event this condition occurs during passenger operations it may be possible for the lift platform to begin stowing while a wheelchair or mobility aid user is still occupying the area of the platform close to the pivot point of the platform. This situation could cause personal injury.

WHAT YOU NEED TO DO:

If you are not a factory trained, or an authorized Ricon service center/dealer, you **MUST** contact Ricon customer service at **1-818-267-3000** to locate you're nearest authorized Ricon service center/dealer to have the adjustment completed for you.

Instructions for factory trained/authorized Ricon service center/dealer ONLY:

Note – Test weight dimensions are 6 x 6 x 12 inches.

1. Park the vehicle in a safe location.
2. Open the lift door(s) and deploy the lift to the floor level position.



3. Place the 50Lb test weight oriented lengthwise along the length of the platform and at the most inboard end of the platform operation volume. There is a non-skid decal on the platform that defines this location.
4. Depress the Stow button. Platform should not stow. If platform does not stow, the lift is properly adjusted. If platform stows with the test weight, continue with the following procedure:
 - A. Remove the pump cover and locate the anti-stow pressure switch.
 - B. Remove the "jam" set screw in the center of the switch and turn the adjusting set screw 1/2 turn counterclockwise.
 - C. Place the test weight in the prescribed location.
 - D. Adjust pressure switch in the counterclockwise direction until such point where when the Stow function is depressed, the lift will not stow with the test weight in the prescribed location. It is good practice to adjust the switch 1/8 to 1/4 turn at a time.
 - E. Once pressure switch is set, replace the lock screw. Note: When tightening the lock screw, the adjustment screw may turn up to 1/4 turn.
 - F. Re-test to make sure lift will not stow with test weight in prescribed location.
 - G. Remove test weight.
 - H. Depress the stow switch. Lift should stow with empty platform.

WHAT THE RICON CORPORATION WILL DO:

Upon notification, Ricon will work with you to make the necessary adjustments to the pressure switch(es) on your lift(s). If your facility is already factory trained to perform service on Ricon products, the adjustment can be done by your trained personnel. If your facility is not factory trained to perform service on Ricon products, Ricon will arrange for the adjustment to be done at the nearest Ricon authorized service center/dealer. The lift adjustments will be completed at no charge. Whether the repairs are done by the end-user, or an authorized Ricon Dealer, Ricon will pay a \$37.50 labor charge. No parts are necessary to correct this noncompliance. If the lift is adjusted by an authorized Ricon dealer and is not completed within 3 business days, please notify Ricon Customer Support at the toll free number (818) 267-3000.

If after contacting the authorized dealer and Ricon Customer Support, your inspection and/or repair is not completed in a reasonable time and without charge you may notify:

Administrator
National Highway Traffic Safety Administration
1200 New Jersey Avenue, SE.
Washington, D.C. 20590
Or call the Toll Free Vehicle Safety Hotline: 1-888-327-4236
TTY: 1-800-424-9153
Or go to: <http://www.safercar.gov>