



QUALITY VAN SALES, INC.

Van Conversion Specialists

349 Old Colony Road
Norton, MA 02766
1-800-408-8550
Fax (508) 226-3702

September 17, 2008

Mr. Safety Director
ABC Bus Co.
123 Your Street
Your Town, USA

RE: Safety Standard Non-Compliance Recall Notification (#07E-097)

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Dear Mr. Director:

Ricon Corporation has determined that a safety related noncompliance with S6.10.2.3 of FMVSS 403 exists in public and private use wheelchair lifts manufactured by Ricon on the above dates.

This recall affects certain wheelchair lift products built between April 1, 2005 and September, 2006 inclusive.

WHAT IS BEING RECALLED:

This recall process applies to the Anti Stow Interlock System" on Ricon's "1200, 200 and 5500" series platform lifts labeled for "DOT Public Use" and "DOT Private Use". It does not apply to other Ricon products.

WHY IS IT BEING RECALLED:

The non-compliance with S6.10.2.3 of the FMVSS 403 is the result of the Anti Stow Interlock System not detecting the presence of a 50lb test weight on the platform operating volume. In the event this condition occurs during passenger operations it may be possible for the lift platform to begin stowing while at wheelchair or mobility aid user is still occupying the area of the platform close to the pivot point of the platform. This situation could cause personal injury.

WHAT YOU AS THE OWNER SHOULD DO:

We have enclosed a list of lifts you purchased that were manufactured during the specified time period. Please call Quality Van Sales at 800-408-8550 to schedule your vehicle for service.

WHAT QUALITY VAN SALES WILL DO



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Upon notification from your end-user customer, Quality Van Sales will work with them to make the necessary adjustments to the pressure switch (es) on their lift (s).

The lift adjustments will be completed at no charge of the end-user. Whether the repairs are done by the end-user or an authorized Ricon Dealer, Ricon will pay a \$37.50 labor charge. No parts are necessary to correct this noncompliance.

If the lift is retrofitted by an authorized Ricon dealer and it is not completed within three business days, please notify Ricon Customer Support at the toll free number listed above.

If, after contacting the authorized dealer and Ricon Customer Support, your inspection and/or repair is not completed in a reasonable time and without charge you may notify:

Associate Administrator for Enforcement
National Highway Traffic Safety Administration
1200 New Jersey Ave., SE
Washington, DC 20590
888-327-4236

Ricon Corp. will take responsibility for compiling and submitting required "Quarterly Reports" to NHTSA covering end-user retrofits upon receipt of the customer (end-user) contact information from each OEM/Dealer.

Thank you for your prompt attention to this matter. If you have any questions concerning these procedures please contact Quality Van Sales, Inc. at 800-408-8550. or mary@qualityvansales.com

Sincerely,

Brian L. Duffy
President

Sample Recall Reply Card

End User Address

**Quality Van Sales, Inc.
349 Old Colony Road
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NHTSA SAFETY RECALL REPLY

Recall Number – 07E-097

Anti Stow Interlock System

(End User Name) owns/operates buses equipped with Ricon Wheelchair lifts with serial numbers matching the recall campaign.

Please schedule repair as soon as possible.

(End User Name) no longer owns/operates the buses mentioned in the recall. The new owner/operator of these buses is: _____



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"SAFETY RECALL NOTICE"