

IMPORTANT: SAFETY NOTICE

SAFETY - RECALL FOR REPLACING THE FUEL PUMP PLUGS

MODELS INVOLVED - CERTAIN C7 & C9 TRUCK & BUS ENGINES

Dear Caterpillar Product Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act, and the requirements of the Canadian Motor Vehicle Safety Act. Caterpillar has decided that a defect which relates to motor vehicle safety exists in 2008 & 2009 model year trucks and buses equipped with certain Caterpillar C7 & C9 diesel engines.

A fuel pump plug may crack, which could cause fuel to spray and leak. Fuel in the presence of an ignition source can result in a fire. The driver may also become aware due to decrease in engine power or the illumination of a check engine lamp or engine protection lamp. New fuel pump plugs will be installed on the engine. You will not be charged for the service performed.

Please contact your local Caterpillar dealer immediately to schedule this service. The dealer will advise you of the time required to complete this service.

If you are a lessor of these vehicles, you must forward this letter to your lessee within ten days.

If you have had your vehicle repaired for this concern prior to receipt of this notice and incurred any costs, you may be eligible for reimbursement. Please contact Caterpillar at this toll free number (800) 447-4986.

If you no longer own a vehicle with this engine, please contact Caterpillar at this toll free number (800) 447-4986.

If the dealer is unable to have the repair made, please contact:

Caterpillar Inc.
PO Box 610
Mossville, IL 61552-610
Attn: Engine Products Division
Truck Engine Call Center
Telephone: (800) 447-4986

If you are still unable to have the repair made within 60 days or without charge, you may submit a complaint to:

In the U.S.

Administrator
National Highway Traffic Safety Administration
1200 New Jersey Avenue, S.E.
Washington, D.C. 20590

Telephone: 1-888-327-4236 (TTY:1-800-424-9153) or
go to <http://www.safercar.gov>

In Canada

Transport Canada
Road Safety and Motor Vehicle Regulation
Ottawa, Ontario K1A 0N5
Telephone: (613) 993-9851
Caterpillar Inc.

Please refer the dealer to their Service Letter dated ?, 2008 when
scheduling this service.

We regret the inconvenience this may cause you, but urge you to have
this service performed for your added safety and satisfaction.

Caterpillar Inc.

Identification #(s)

Attached to _____, 2008 Service Letter