

VAN

WHEELCHAIR VANS, AMBULANCES AND BUSES

RECALL NOTICE RICON 1200, 2000 and 5000 SERIES WHEELCHAIR LIFTS

August 1, 2008

Aetna Ambulance
275 New State Road PO Box 300
Manchester, CT 06045

Dear Customer:

This letter is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

National Van Builders, Inc has decided that certain model year 2005-2008 Ford Econoline vans equipped with Ricon wheelchair lifts fail to comply with the requirements of Federal Motor Vehicle Safety Standard No. 403, "Platform Lift Systems for Motor Vehicles." This decision was based on information provided by the Ricon Corporation.

This defect may result in the failure of the Anti-Stow interlock system to detect the presence of a 50 pound test weight when the weight is located close to the pivot point for the platform. In the event this condition occurs during passenger operations the it may be possible for the lift platform to begin stowing while a wheelchair or mobility aid user is still occupying the area of the platform close to the pivot point of the platform. This situation could cause personal injury.

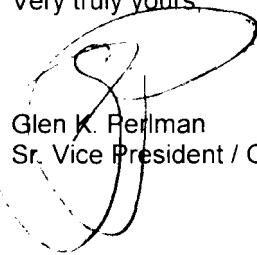
Your Ricon lift has been identified as one of the lifts which is the subject of this Recall Notice. You should immediately have your lift serviced by your local Ricon authorized service center for testing and adjustment, if necessary, of the pressure switch which will correct the defect. There is no charge for this service. If you are unable to locate a Ricon service center or if your lift is inspected and /or repaired by an authorized Ricon dealer and it is not completed within 3 business days, please notify Ricon Customer Support toll free at 800 322 2884.

If you have had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information, contact Ricon Customer Support at 800 322 2884 or National Van Builders at 800 527 7477.

If, after contacting the authorized dealer and Ricon Customer Support at 800 322 2884, your inspection and / or repair is not completed in a reasonable time and without charge, you may notify: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safecar.gov>.

We sincerely appreciate your business and apologize for any inconvenience this recall may have caused. Please feel free to contact me directly at 800 527 7477 with any questions or concerns.

Very truly yours,



Glen K. Perlman
Sr. Vice President / General Counsel