

Around Town Transportation  
Products, LLC.

307 Dividend Dr.  
Peachtree City, GA 30269  
Telephone: 678-364-1323  
Fax: 678-364-8594

September 15, 2008

Dear Ricon wheelchair lift owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

REASON FOR THIS RECALL

A.T.T.P., LLC has decided that certain Ford Econoline wheelchair vans equipped with Ricon S-Series wheelchair lifts fail to conform to the requirements of Federal Motor Vehicle Safety Standard No. 404, "Platform Lift Installations in Motor Vehicles". The Threshold Warning System may not detect the presence of a wheelchair or mobility aid user in a certain spot within the defined threshold area. In the event this condition occurs during passenger operations the wheelchair or mobility aid, user may move toward the vehicle lift door when the lift platform is below floor level. This situation could cause personal injury.

WHAT WE WILL DO

Upon notification, Ricon will provide you or the A.T.T.P., LLC. the replacement parts kit. We will provide all the necessary adjustment instructions and/or replacement parts Free of Charge.

Thank you for your prompt attention to this matter. If you have any questions concerning these procedures, please contact Brian at (678) 364-1323 or by email at [brian@aroundtowntp.com](mailto:brian@aroundtowntp.com).

WHAT YOU SHOULD DO

Please contact your Ricon dealer as soon as possible to arrange a service date and so the dealer may order the necessary parts for the repair. If you are already factory trained to perform service on Ricon lifts, the repairs can be done at your location. If you are not factory trained to service Ricon lifts, you should contact Brian at Around Town Transportation Products, LLC.

A.T.T.P., LLC. or another Ricon certified Dealer is best equipped to obtain parts and provide service to ensure that your vehicle is corrected as promptly as possible.

After contacting your Ricon dealer, if you are still not able to have the recall remedied without charge and within a reasonable time, you may wish to write to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We are sorry to cause this inconvenience; however, we have taken this action in the interest of your safety and continued satisfaction with our products.

Sincerely,

Brian Burroughs  
Parts and Warranty Manager  
Around Town Transportation Products, LLC.