

COACH
& Equipment

ENGINEERED LIKE NO OTHER SMALL BUS

STREET SMART SINCE 1895

August 18, 2008

Operations Manager
ABC Customer
123 Street

RE: **Wheel Chair Lift** Equipment Safety Standard Non-Compliance
Notification #07E-097.

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Safety Act.

Dear Manager:

Our records indicate that you may have one or more buses built by Coach & Equipment Manufacturing Corp. that has a wheelchair lift built by Ricon Corporation between April 1, 2005 and September 6, 2006, inclusive. Ricon Corporation has determined that a safety related non-compliance with Section 6.10.2.3 of the FMVSS 403 exists in these wheelchair lifts. This is a different recall from the one we notified you about in the spring of 2008.

WHAT IS BEING RECALLED:

This recall process applies to the "Anti-Stow Interlock" only, on Ricon's 1200, 2000, and 5500 series platform lifts labeled for "DOT Public Use" and "DOT Private Use".

WHY IT IS BEING RECALLED:

The non-compliance is the result of the Anti-Stow Interlock System not detecting the presence of a 50 pound test weight when the weight is located close to the pivot point of the platform. In the event this were to occur during passenger operations it might be possible for the lift platform to begin stowing while a wheel chair or mobility aid user was still occupying the platform close to the pivot point of the platform. This situation could cause personal injury.

WHAT YOU, THE OWNER OF THE BUS, NEED TO DO:

1. Park the vehicle in a safe location.
2. Open the lift door and deploy the lift to the floor level position.
3. Place a 50 pound test weight (6" x 12") at the most inboard end of the platform, oriented lengthwise along the length of the platform. There is a "non-skid" decal on the platform that defines this location.
4. Depress the Stow button. The platform should not stow. If the platform does not stow, the lift is properly adjusted and is working properly. If the platform stows with the test weight on it, continue with the following procedure:
 - a). Remove the pump cover and locate the anti-stow pressure switch.
 - b). Remove the "jam" set screw in the center of the switch and turn the adjusting set screw one half turn counterclockwise.
 - c). Place the test weight in the prescribed position.
 - d). Adjust pressure switch in the counterclockwise direction until such point where, when the Stow function is depressed, the lift will not stow with the test weight in the prescribed location. It is good practice to adjust the switch 1/8 – 1/4 turn at a time.
 - e). Once pressure switch is set, replace the jam lock screw. Note: when tightening the lock screw, the adjustment screw may turn up to 1/4 turn.
 - f). Re-test to make sure lift will not stow with the test weight in prescribed location.
 - g). Remove test weight.
 - h). Depress the Stow switch. Lift should stow with platform empty.

Note: Previous procedures relied on the number of "clicks" heard from the pump solenoid. It is normal for a properly adjusted lift to execute 15 or more "clicks".

WHAT RICON WILL DO:

Ricon Corporation will assist you with making the necessary adjustments to the pressure switch(es) on your lift(s). If your people are factory trained to make the adjustments, you may make them at your own location. If your people are not factory trained, Ricon will arrange for the adjustment to be made at the nearest Ricon authorized service center / dealer. These adjustments will be completed at no charge to you. Whether the repairs are done by you or an authorized Ricon Dealer, Ricon will pay a \$37.50 labor charge. No parts are necessary to correct this noncompliance.

If the lift is adjusted by an authorized Ricon dealer and it is not completed within 3 business days, please notify Ricon Customer Support at the following number: (800) 322-2884.

If, after contacting the Ricon Customer Support, your inspection and/or repair is not completed in a reasonable time and without charge, you may notify:

Associate Administrator for Enforcement
National Highway Traffic Safety Administration
1200 New Jersey Avenue, SE
Washington, DC 20590
Phone (888) 327-4236

Thank you for your prompt attention to this matter. If you have any questions concerning these procedures, please contact Oscar Pardinias, Director of Business Development and Communications at Ricon Corporation at (818) 267-3000 or at OPardinias@Wabtec.com.

Sincerely,

James McMullen
CEO
Coach & Equipment Manufacturing Corp.

COACH

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& Equipment

STREET SMART SINCE 1895

September 12, 2008

Operations Manager
ABC Customer
123 Street

RE: **Wheel Chair Lift** Equipment Safety Standard Non-Compliance
Notification #07E-097.

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Safety Act.

Dear Manager:

Our records indicate that you may have one or more buses built by Coach & Equipment Manufacturing Corp. equipped with a wheelchair lift built by Ricon Corporation between April 1, 2005 and September 6, 2006, inclusive. Ricon Corporation has determined that a safety related non-compliance with Section 6.10.2.3 of the FMVSS 403 exists in these wheelchair lifts.

WHAT IS BEING RECALLED:

This recall process applies to Coach & Equipment Phoenix buses from model years 2005 and 2006 equipped with Ricon's 1200, 2000, and 5500 series platform lifts labeled for "DOT Public Use" and "DOT Private Use".

WHY IT IS BEING RECALLED:

The non-compliance is the result of the Anti-Stow Interlock System not detecting the presence of a 50 pound test weight when the weight is located close to the pivot point of the platform. In the event the Anti-Stow Interlock System were to fail during passenger operations it might be possible for the lift platform to begin stowing while a wheel chair or mobility aid user was still occupying the platform close to the pivot point of the platform. This situation could cause personal injury.

WHAT YOU, THE OWNER OF THE BUS, NEED TO DO:

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Sincerely,

James McMullen
CEO
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