



Kawasaki Motors Corp., U.S.A.

**2008~2009 VULCAN® 900 FUEL TANK REPLACEMENT
WARNING AND RECALL NOTICE**

MC 08-13

Dear Kawasaki Motorcycle Owner:

This notice has been sent to you in accordance with requirements of the National Traffic and Motor Vehicle Safety Act.

The reason for this notice:

Kawasaki Motors Corp., U.S.A. has decided that a defect which relates to motor vehicle safety exists in certain 2008 and 2009 Vulcan 900 models. On eligible units, under certain riding conditions, fuel can leak from between the tank filler neck and the fuel cap gasket. Fuel leakage in the presence of spark or flame could cause a fire or explosion possibly resulting in injury or death. Our records indicate that you have purchased one of these units.

What Kawasaki and your dealer will do:

Your Kawasaki dealer will correct this problem for you at no charge. The correction will consist of replacing the fuel tank. The actual repair will take less than one hour but may take longer due to scheduling at the dealership and the time needed to obtain required parts.

What you must do to ensure your safety:

Please call your authorized Kawasaki motorcycle dealer to schedule an appointment and take this letter with you at the time of your appointment.

UNTIL THE REPAIR HAS BEEN COMPLETED:

- **DO NOT OPERATE YOUR MOTORCYCLE.**
- **STORE YOUR MOTORCYCLE IN A WELL VENTILATED AREA AWAY FROM ANY SOURCE OF IGNITION.**

If you need help:

If you have questions or concerns that your dealer is not able to resolve, or you experienced the failure described above prior to receiving this letter and paid to have it corrected, please Contact Kawasaki's Consumer Services Department:

Kawasaki Motors Corp., U.S.A.
ATTN: Consumer Services Department
P.O. Box 25252
Santa Ana, California 92799-5252
(866) 802-9381 (toll-free) between 8:30 a.m. and 4:45 p.m. PT Monday through Friday.

If your dealer fails or is unable to remedy this defect without charge within a reasonable amount of time (60 days after your first attempt to obtain remedy), you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave. S.E., Washington, D.C. 20590, or call the toll-free Vehicle Safety Hotline at 1(888) 327-4236 (TTY: 1-800-424-9153); or go to www.safercar.gov.

If you received this notice in error:

Our records indicate you are the current owner of the Vulcan 900 described in this letter. If you no longer have the vehicle described in this letter, please help us to update our records by submitting your new contact information at www.kawasaki.com/OwnerInfo/ownerSupportForm.aspx or by calling Kawasaki toll free at (866) 802-9381. Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If you experienced the failure described above prior to receiving this letter and paid to have it corrected, you may be eligible for your documented costs of this repair. Contact Kawasaki's Consumer Services Department at (866) 802-9381 or contact your Kawasaki dealer to request reimbursement.

We are sorry for any inconvenience this may cause, but we have taken this action in the interest of your safety and your continued satisfaction with your Kawasaki motorcycle.

Sincerely,

Kawasaki Motors Corp., U.S.A.

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