

September 11, 2008

SAMPLE DEALER LETTER

Recall Manager
ABC Corporation
123 Main Street
Anytown, USA

RE: Equipment Safety Standard Non-Compliance Notification #07E-097

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Dear Recall Manager,

Trolley Enterprises, Inc. has decided that a defect which relates to motor vehicle safety exists in wheelchair lifts built by Ricon Corporation between April 1, 2005 and October 9, 2007.

Ricon Corporation has determined that a safety related noncompliance with S6.10.2.3 of the FMVSS 403 exists in public and private use wheelchair lifts manufactured by Ricon on the above dates.

What is being recalled:

This recall process applies to the "Anti-stow interlock" only on Ricon's "1200, 2000 and 5500" series platform style wheelchair lifts labeled for "DOT Public Use" and "DOT Private Use". It does not apply to other Ricon products. The serial numbers for the recalled wheelchair lifts are:

184601
191345

184600
199081

189807
200048

191352

Why is it being recalled:

The non-compliance with S6.10.2.3 of the FMVSS 403 is the result of the Anti-stow interlock system not detecting the presence of a 50 pound test weight when the weight is located close to the pivot point for the platform. In the event this condition occurs during passenger operations it may be possible for the lift platform to begin stowing while a wheelchair or mobility aid user is still occupying the area of the platform close to the pivot point of the platform. This situation could cause personal injury.

What RICON Corp. will do:

Upon receipt of this letter, please contact the nearest Ricon authorized service center/dealer and give them the name of the recall: (#07E-097). Ricon will make adjustments to the pressure switch(es) on their lift(s). Ricon will provide all the necessary replacement parts at No Charge.

If the lift is retrofitted by an authorized Ricon dealer and it is not completed within 3 business days, please notify Ricon Customer Support at the toll free number listed.

If, after contacting the authorized dealer and Ricon Customer Support, your inspection and/or repair is not completed in a reasonable time and without charge you may notify:

Associate Administrator for Enforcement
National Highway Traffic Safety Administration
1200 New Jersey Ave., SE
Washington, D. C. 20590
Phone (888) 327-4236

Thank you for your prompt attention to this matter. If you have any questions concerning these procedures please contact the undersigned at (954) 429-3100 or by email jperez5634@aol.com.

Sincerely,

Joseph Perez, Sr.
President