

October 16, 2008

DEFECT NOTIFICATION

Dear Customer,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act of U.S.A.

PREVOST has determined that a defect which relates to motor vehicle safety exists in certain 2008-2009 H3-41 & H3-45 coaches, 2008-2009 X3-45 coaches, 2008 VIP and 2009 XLII-45 motorhomes.

The item of equipment that contains the defect is the escape hatch lid retaining bolts. The roof escape hatch manufacturer encountered a quality issue related to the bolt's installed strength. Bolts exposed to higher than normal torques were used in the manufacturing of the escape hatches. Weakened bolts can fracture during opening of the hatch for ventilation. If the bolts fracture, the escape hatch can fall down on to the roadway, increasing the risk of property damage or a crash.

Model	Serial numbers
H3-41 and H3-45 coaches Model Year: 2008-2009	From 2PCH334158C711213 up to 2PCH334919C711376 incl.
VIP motorhomes Model Year: 2008	2PCV334948C711244
XLII-45 motorhomes Model Year: 2009	2PCW334929C729571
X3-45 coaches Model year: 2008 - 2009	From 2PCG334928C729461 up to 2PCG334959C729584 incl.

CORRECTIVE ACTIONS:

PREVOST Safety Recall Sr08-12 explains the complete procedure required for the bolts replacement. Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

REPORTING REQUIREMENT:

In order to verify and document the corrective action taken on your vehicle(s) pursuant to the requirements of the Federal Motor Vehicle Safety Regulations, we are enclosing a **"SAFETY RECALL CERTIFICATION" sheet**. When the vehicle(s) is (are) repaired, this (these) sheet(s) must be completed and returned to PREVOST head office.

LABOR & PARTS REIMBURSEMENT:

PREVOST will reimburse you the parts and labor incurred for this repair as per instruction stated in Safety Recall #08-12. Federal laws require that you be informed of your right to notify the Department of Transportation if you are unable to have the defect remedied without charge. The address for this purpose is:

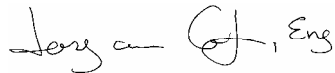
Administrator
National Highway Traffic Safety Administration
1200 New Jersey Avenue, SE.
Washington, DC 20590
USA

or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>

If any assistance is required, please contact one of the Prevost Service Centers, your Prevost Service Representative or the After-Sales Service department.

We regret any inconvenience which this situation may cause you. However, we are concerned about your safety; rest assured that PREVOST is making all efforts to remedy the defect as quickly as possible in the interest of motor vehicle safety.

Truly yours,



Josyane Côté, Eng.
Technical Publications Manager.

**PREVOST**

Safety Recall Certification Sheet (Ref: Sr08-12)

ENREGISTRÉ - REGISTERED
ISO 9001 & ISO 14001**SERIAL NUMBER:** _____

PERFORMED BY		OWNER/OPERATOR	
We hereby certify that Safety Recall Instructions with regard to Safety Recall #08-12 have been performed.			
Name: _____		Name: _____	
Addr: _____		Addr: _____	
Phone: _____		Phone: _____	
Fax: _____		Fax: _____	
Signature :	_____	Signature :	_____
Date:	_____	Date:	_____

If the information mentioned above is incorrect or you are not the owner of this vehicle anymore, please fill this section and return to sender..

NEW OWNER:**BUSINESS:****ADDRESS (including County):****TELEPHONE:** _____ **FAX:** _____

**Please return this completed document with your
A.F.A. form**