



GVW A GVW Holdings Company

551 S. Washington Street
P.O. Box 190
Hagerstown, IN 47346
Telephone 765.489.5499
Fax 765.489.5230
www.autocartruck.com

October 21, 2008

Attention: Autocar Customers

Subject: Autocar Safety Recall A-0804
WXLL Front Extension Frame Rail Brackets Structural Integrity

Dear Autocar Customers:

Autocar has determined that the WXLL model front frame extensions are susceptible to cracking, caused by stresses placed on the truck during operation. Reinforcement straps need to be welded to each extension to provide additional strength.

In order to complete the necessary repairs on the WXLL trucks, Autocar may engage the services of your local dealer or some other service provider in your region. The alternative service provider may be a different Autocar dealer or an outside vendor who can send a technician or team of technicians to your location to execute the recall repair procedure on your truck(s) at a time that is convenient for you, and of course, at no charge to you. This will minimize your trucks' downtime and expedite the completion of the campaign.

Please call Will Payne, Autocar's service representative for this recall, at 765 489-6036 to schedule the repairs for your truck(s).

We regret any inconvenience this recall may cause, but we hope you recognize Autocar's concern for your safety and satisfaction with your truck(s).

Sincerely,

Autocar, LLC



Questions? Visit the Autocar website at www.autocartruck.com and click the **Web-Link Direct** icon to request emergency service

SAFETY RECALL NOTICE



AUTOCAR SAFETY RECALL A-0804 NHTSA RECALL 08V- 447 September 2008

Dear Autocar Truck Owner:

This notice is being sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Autocar, LLC has decided that a defect which relates to motor vehicle safety exists in a total of 569 model-year 2007, 2008 and 2009 WXLL-model heavy-duty class 8 vehicles built between 27 May 2007 and 12 September 2008, with serial numbers in the range 205479 through 208649.

**MODELS
AFFECTED:** Autocar WXLL 2007, 2008 and 2009

**COMPONENTS
AFFECTED:** WXLL frame rail extension

SAFETY DEFECT: Cracks may develop mainly in the top flange of the frame rail extension at the front splay break.

POTENTIAL RISK: Over time, the crack might propagate through the entire frame rail extension and the affected part might fail.

**PRECAUTIONS
YOU CAN TAKE:** See below, under "What you should do."

**REPAIR
REQUIRED:** At no charge to you regardless of your truck's age or mileage, Autocar will weld reinforcement straps onto the WXLL extension.

**TIME REQUIRED
FOR THE REPAIR:** The labor time required to repair your truck is about 2.5 hours.

**WHAT YOU
SHOULD DO:** Visually inspect the right-side and left-side front end extensions on your truck for signs of cracking. Also inspect all fasteners on the interface between the frame and frame rail extension to ensure they are secure. See the attached instructions to safely perform these inspections, and then promptly call Will Payne at Autocar service (765 489-6036) to authorize and arrange for the installation of the reinforcement straps.

PRIOR REPAIRS: If you have previously paid for repairs relating to the WXLL cracked frame rail extension, you may be entitled to recover of the amount you paid for those repairs. Submit a copy of all documentation supporting your claim to Autocar at the address set forth below in the "Assistance" section.

Autocar, LLC
551 South Washington St
P. O. Box 190
Hagerstown, IN 47346-0190

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SAFETY RECALL NOTICE



**NOTICE
REGARDING
LEASED
VEHICLES:**

If you are a Lessor (as defined below) of a vehicle that is affected by this Notice, you are obligated under federal law to provide a copy of this Notice to the lessee of such vehicle within 10 days of your receipt of this Notice. Further, you must maintain a record, which identifies the lessee(s) to whom you send a copy of this Notice, the date you send the Notice and the VIN of the vehicle that you have leased to the lessee(s).

For purposes of this Notice, the term "Lessor" means a person or entity that is the owner, as reflected on the vehicle's title, of any five or more leased vehicles (as defined in 49 CFR Section 577.4), as of the date of this Notice.

**OWNER RECALL
RESPONSE
CARD:**

The enclosed Owner Recall Response Card identifies your truck. Please complete this postage-paid card and return it to Autocar. If you do not own, have sold or have traded the vehicle identified on the card, please indicate that on the postage-paid card and return it to Autocar.

ASSISTANCE:

If you need assistance with this recall, please call Will Payne at 765-489-6036, call our toll-free numbers below or write to Autocar at:

Autocar, LLC
Service & Warranty Department
P. O. Box 190
Hagerstown, IN 47346-0190
888-218-3611 (Toll Free)
877-973-3486 (Toll Free)

You may also submit a complaint to:

Administrator
National Highway Traffic Safety Administration
1200 New Jersey Avenue SE
Washington, DC 20590

or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We regret any inconvenience this recall may cause, but we hope you recognize Autocar's concern for your safety and satisfaction with your truck.

Sincerely,

AUTOCAR, LLC

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