



WHEN YOU KNOW THE DIFFERENCE™

Date: October 31, 2008

Re: Newmar Corporation – Motor Vehicle Recall Notification

Subject: Newmar Serial No.: 410630  
Chassis Serial No.: 4VZDN1A928|  
Recall Campaign No.: 08V-443

Dear Valued Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

#### REASON FOR THIS RECALL

Newmar Corporation has decided that a defect which relates to motor vehicle safety exists in specific motorhomes. Following engineering analysis of a field report, Newmar has determined that a potential fire hazard exists in model year 2008 and 2009 Ventana Diesel Pusher motorhomes manufactured between June 2007 and August 2008.

The location of the polyethylene moisture barrier on the underside of the main floor above the engine compartment, in relation to the unshielded primary engine exhaust, may present a latent fire hazard. After some period of use and due to the unshielded proximity of the primary engine exhaust system, thermal breakdown of the polyethylene moisture barrier may occur and may result in fire.

These motorhomes require immediate service. Continued use poses a potential safety hazard.

#### WHAT WE WILL DO

Newmar Corporation will provide owners of all affected motorhomes a remedy for the potential defect at no charge for parts or labor. This remedy consists of an approved

exhaust system heat shield; and, repair to the polyethylene moisture barrier within proximity to the exhaust system and showing signs of thermal damage.

#### **WHAT YOU NEED TO DO**

As this defect does affect motor vehicle safety, it is recommended that you contact the Newmar service department immediately at **(800) 731-8300**. An associate will assist you in making an appointment to have this repair done by an authorized Newmar Dealer or Service Center.

**Federal regulations require that any vehicle lessor receiving this recall notification must forward a copy of this notice to the lessee within ten days.**

*If you have had the repair performed before receiving this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy. For additional information contact Newmar Corporation at:*

**Service Department  
Newmar Corporation  
355 N Delaware St  
Nappanee, IN 46550-0030**

Newmar dealers are best equipped to obtain parts and provide service to ensure your vehicle is corrected as promptly as possible. HOWEVER, if you take your vehicle to the dealer on the scheduled date and the dealer does not remedy this condition on that date or within five days; please contact the Newmar Corporation Consumer Affairs Department at (800) 731-8300. You may also submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153; or go to <http://www.safercar.gov>).

If you no longer own this vehicle, please furnish us the complete name and address of the person or dealership you sold or traded your vehicle to. Thank you for your cooperation.

Sincerely,

Newmar Corporation

Enclosure

**RECALL CAMPAIGN NO.: 08V-443**

VIN NUMBER: 4VZDN1A9280

DATE YOU RECEIVED THIS NOTICE: \_\_\_\_\_

DATE SET FOR REPAIR OF YOUR MOTORHOME: \_\_\_\_\_

DATE REPAIR COMPLETED: \_\_\_\_\_

NAME OF SERVICE CENTER REPAIR  
WAS COMPLETED AT: \_\_\_\_\_

SERVICE CENTER ADDRESS: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

CUSTOMER SIGNATURE: \_\_\_\_\_