



IC Bus, LLC
4201 Winfield Road
Warrenville, IL 60555 USA

navistar.com

A NAVISTAR COMPANY

NONCOMPLIANCE RECALL G-08508

OCTOBER 2008

Dear IC Bus Customer,

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

IC Bus has decided that certain Ricon 1200, 2000, and 5500 "S" or "K" series wheelchair lifts installed on IC Bus BE, CE, FE, and RE school bus models built 5/4/05 thru 11/15/07 may not comply with the threshold warning system requirements of Federal Motor Vehicle Standard No. 403, Platform Lift Systems for Motor Vehicles.

REASON FOR THIS RECALL

The threshold warning system of the wheelchair lift on your bus may not detect a passenger's body or mobility aid in all of the platform threshold area required by FMVSS 403.

RISK TO MOTOR VEHICLE SAFETY

The threshold warning signal may not activate when a certain point on the threshold area is encroached, which could result in possible injury.

ACTIONS YOU SHOULD TAKE

Please contact your local IC Bus dealer to schedule an appointment to have your vehicle repaired. You may locate your nearest dealer by calling 1-800-448-7825 or by visiting <http://www.navistar.com>.

The repair will involve an inspection of the threshold warning system and, if necessary, replacement of the threshold warning system sensor covers and optical sensor mounting retainers. Dealers will have instructions to repair your vehicle by 10/1/08. This repair will be performed free of charge and may take approximately 45 minutes to complete.

IF YOU DO NOT OWN THIS VEHICLE

IC Bus' records indicate you are the owner of the vehicle identified on the enclosed Authorization for Recall Service card. If you do not own this vehicle, please fill out and return mail the card so that you will not be contacted again about this recall.

IF YOU NEED ASSISTANCE

If you believe that IC Bus has failed to perform this repair within a reasonable amount of time, or the existing condition was not remedied without charge, please follow the procedure described in the Owner Assistance Guide section in your Owner's Manual or call toll free 1-800-448-7825.

You may also submit a complaint to the Administrator; National Highway Traffic Safety Administration; 1200 New Jersey Ave, SE; Washington, DC 20590. Or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9152) or go to <http://www.safercar.gov>.

LESSOR REQUIREMENTS

Federal regulations require that any vehicle lessor receiving this Recall Notice forward a copy of it to the lessee within ten days.

REIMBURSEMENT ELIGIBILITY

If you have previously paid for repairs as a result of this defect, you may be entitled to recovery of those expenses if they occurred 8/1/07 thru 10/31/08. Contact your IC Bus dealer with your original repair documentation with proof of payment and the service advisor will determine what, if any, of the repair costs will qualify for reimbursement. You may also submit a claim yourself using the enclosed Request for Reimbursement card.

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