

August 2008

2007-2008 MAZDA6 Metal Fuel Tank Coating Voluntary Safety and Emission Recall 5008H

Dear Mazda Owner:

This notice is being sent to you in accordance with the requirements of the National Highway Traffic and Motor Vehicle Safety Act.

Mazda Motor Corporation has decided that a defect, which relates to motor vehicle safety, exists on certain 2007-2008 Mazda6 vehicles with California emission specifications. If you are the recipient of this notice, your vehicle is included in this recall.

What is the problem?

Subject Mazda6 vehicles built with metal fuel tanks from July 2007 through January 2008 may have had the PVC protective coating on the outside of the fuel tank damaged during the assembly process which may result in reduced corrosion resistance during the service life of the vehicle. It may lead to perforation of the fuel tank, causing fuel leakage. Fuel leakage in sufficient quantity in the presence of an ignition source could potentially result in a vehicle fire.

What will Mazda do?

Your Mazda dealer will inspect the bottom surface of the fuel tank for damage to the protective coating, and if necessary, repair the coating or replace the fuel tank **free of charge**. The inspection and repair may take approximately 1 hour to complete depending on the service workload at your Mazda dealership. However, it may take longer depending on the service workload at your Mazda dealership.

As a reminder, Mazda may provide alternate transportation when your vehicle is at an authorized Mazda dealership for a warranty repair. To be eligible for alternate transportation, your vehicle must be within the mileage and time limitations under the Mazda New Vehicle Limited Warranty or Powertrain Limited Warranty for 2007 and newer model years, and adhere to the Rental Car Reimbursement policy. Ask your dealer for details about the Mazda Rental Car Reimbursement Program.

What should you do?

Mazda is concerned about your safety, and we encourage you to make an appointment with any authorized Mazda dealer to have the fuel tank coating inspected as soon as possible. You do not need to bring this notice to the dealer, but it may assist in the check-in process.

Important notice to owners registering vehicles in California, Massachusetts, and Vermont: California Department of Motor Vehicles, Vermont Department of Motor Vehicles, and the Commonwealth of Massachusetts, in conjunction with the California Air Resources Board and the Environmental Protection Agency for the State of Massachusetts and Vermont, have implemented the Registration Renewal/Recall Tie-In Program, which requires the completion of Emission Recalls prior to registration renewal. Mazda dealers will provide a Vehicle Emission

Recall - Proof of Correction Certificate upon completion of the recall. Be sure to keep the proof of correction certificate provided by the Mazda Dealer until needed for the registration renewal process.

Emission Law Information:

To ensure your full protection under the emission warranty made applicable to your vehicle by State or Federal Law, and your right to participate in future recalls, it is recommended you have your vehicle or engine serviced as soon as possible. Failure to do so could be determined as lack of proper maintenance of your vehicle. Also, your vehicle may fail a state or local emission inspection if this recall is not completed.

What if you already paid for a repair on the metal fuel tank?

If you have already paid for the inspection/repair of the fuel tank coating or replacement of the fuel tank prior to receiving this notice, you may be eligible for reimbursement of reasonable repair expenses based on Mazda's repair standards.

Please complete the enclosed "Reimbursement Application Form", include the necessary documentation, and mail it to us in the pre-addressed envelope provided, allowing 6-8 weeks for processing.

Where is the closest Mazda dealer?

To locate your nearest Mazda dealer, visit our web site and try our "Locate a Dealer" feature at www.Mazda<u>USA.com</u> or consult your local yellow pages.

Moved or no longer own this vehicle?

If you have moved or no longer own your Mazda vehicle, please complete the enclosed prepaid *Information Change Card* as soon as possible. This enables us to update our records and notify the current owner.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Still have questions?

If you have any questions regarding this campaign, please contact our Customer Assistance Center at (800) 222-5500, option 2.

If Mazda or its dealers do not repair the defect free of charge and within a reasonable amount of time, you may notify the Administrator of the National Highway Traffic Safety Administration, 1200 New Jersey Ave., SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to http://www.safercar.gov.

We actively work to improve our products and search for solutions to improve your ownership experience. Please accept our apologies for any inconvenience this recall may have caused you.

Sincerely,

Mazda North American Operations

REIMBURSEMENT PLAN

Requirements for Reimbursement

If you meet all of the following requirements, you are eligible to receive reimbursement under this plan:

- An authorized Mazda dealer has inspected your vehicle and completed the 2007-2008 Mazda6 Metal Fuel Tank Coating Safety and Emission Recall 5008H.
- 2. You own or have owned a 2007-2008 Mazda6 vehicle with California emission specifications built between July 16, 2007 and January 18, 2008.
- 3. You have paid for the inspection, repair or replacement of the metal fuel tank.
- 4. You have an original or legible copy of the paid repair order or invoice receipt showing:
 - Description of the concern reported
 - Inspection, repair or replacement of the metal fuel tank
 - Itemized part(s) and labor charges
 - Vehicle model and year, and vehicle identification number (VIN)
 - · Repair date
 - Repair mileage
 - Name, address, and telephone number of the authorized Mazda Dealer or a licensed repair shop where such repairs were performed
 - · Your name and address at the time of repair
- 5. Mail this reimbursement application form in the enclosed envelope to:

Mazda North American Operations PO Box 53970 Irvine, CA 92619-3970

Procedure for Reimbursement Request

Once your vehicle has been inspected, repaired or the metal fuel tank replaced by an authorized Mazda dealer due to a defect, you may apply for reimbursement by doing the following:

- Complete the Reimbursement Application Form found on the reverse side of this page.
- 2. Mail the Reimbursement Application Form with a <u>legible</u> copy of the paid repair order and/or invoice using the enclosed envelope.
- 3. **Retain copies** of the paid repair order or invoice and this application form for your records.

If you wish to correspond with Mazda regarding this reimbursement plan, please write to the above address and refer to your vehicle identification number (VIN).

Any reimbursement application form that is incomplete, illegible, or sent without the legible copy of the paid repair order or invoice will be returned for completion. If Mazda has any questions concerning your application for reimbursement, you may be contacted. Please allow 6-8 weeks for processing.

REIMBURSEMENT APPLICATION FORM

2007-2008 Mazda6 Metal Fuel Tank Coating Voluntary Safety and Emission Recall 5008H

(Please type or print)				
Name:		1 1		
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Address:				
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	City	State	Zip Code	
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		(17 digits ii leti	ui)	
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VIN:				
claims for such inspection rth American Operations, i	/repair costs. This releates ts regions/distributors cers, agents, employee	ase shall benefit (foreign and dor es, divisions, sul	da, its agents, and its related Mazda and its authorized age nestic), its authorized dealers osidiaries, and affiliated comp	ent Mazd hips, and
Dated:	Sigr	ned:		_