

August 2008

«Name»

«Address»

«City», «St» «Zip»

«Country»

VEHICLE SAFETY DEFECT SERVICE BULLETIN

IMPORTANT

- Your 2009 travel trailer is involved in a safety recall because the upper rear cap can become detached from the rear wall in transit.
- Schedule an appointment with your Jayco dealer.
- This service will be performed for you at no charge.

NHTSA Recall Campaign # 08V-402

Unit Serial Number: «Serial»

Dear Jayco Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Jayco, Inc. has decided that a defect, which relates to motor vehicle safety, exists in specific model year 2009 Jayco Eagle SL “256RKS”, “298RLS”, “314BHS”, “318RLS”, 308RLS”, “303RKS”, “294BHS” travel trailer models manufactured between **April 1, 2008 and June 24, 2008**.

Jayco has identified that the upper rear ABS cap can come off in transit due to improper cleaning of mating surface to allow proper adhesion. If this condition is not addressed, it may result in an accident, injury, or death.

The remedy for the affected travel trailers is to remove the upper rear ABS cap to install backers, new adhesive tape, add screws, and prep surface for proper adhesion. If you are unable to perform this repair, please contact Jayco Customer Service at 1-800-283-8267 for assistance.

Please contact your Jayco dealer, who is best equipped to perform this repair. If your Jayco dealer is unable to perform the recall within a reasonable time frame, please contact Jayco Customer Service for further instructions. Any non-Jayco dealer must

contact Jayco prior to making the recall repairs for proper authorization and instruction. If you have sold or traded your vehicle, or for any reason cannot have this recall service performed, please let us know by completing the information on the enclosed post card and returning it to us promptly. Federal regulations require that any vehicle lessor receiving this notice must forward a copy of this notice to the lessee within **ten days**.

If, however, you take your recreational vehicle to your dealer on the agreed service date and the dealer does not remedy this condition on that date or within three (3) days, please contact our Customer Service department at 1-800-283-8267. After contacting your Jayco dealer and Jayco Customer Service and you are not able to have the safety defect remedied without charge and/or within a reasonable time, you may wish to submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We apologize for this inconvenience. However, we have taken this action in the interest of your safety and continued satisfaction with your Jayco motor home.

Sincerely,

Jayco, Inc.
After Market Services