

# 29 August 2008

RE: Safety Recall Action J007 – Rear Seat Belt D-rings Vehicles Affected: 2009 XF

# Dear Jaguar XF Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Jaguar has decided that a defect, relating to motor vehicle safety, exists in some 2009 model year XF vehicles. Your vehicle is included in this recall action.

#### What is the concern?

Affected vehicles may have a rear seat belt D-ring that does not rotate freely. The seat belt may not run freely when the rear seat belts are being pulled out and, should a vehicle suffer a moderate to heavy frontal impact, the rear seat occupants may not be fully restrained, increasing the risk of injury to the front and rear seat occupants.

# What will Jaguar and your Jaguar Dealer do?

An authorized Jaguar Dealer will inspect both the left and right-hand rear seat belt D-rings to ensure both rotate freely.

### What should you do?

Please contact your authorized Jaguar Dealer at your earliest convenience to schedule an appointment to have Recall Action J007 completed on your vehicle.

# How long will it take?

Repair time is estimated to be less than an hour to inspect and, if necessary, repair the rear seat belt D-ring. Because of Dealer scheduling requirements, your vehicle may be needed for a longer period of time.

# Attention Leasing Agencies:

Federal regulations require that you forward this recall notification to the lessee within TEN days.

# Moved or no longer own a Jaguar?

If you are no longer the owner of this vehicle, Jaguar would greatly appreciate the name and address of the new owner, using the enclosed return postage-paid card.

# What should you do if you have further questions?

Should you have any questions regarding this Recall Action or need assistance in locating your nearest authorized Jaguar Dealer, please contact the Jaguar Customer Relationship Center at:

800-4JAGUAR (800-452-4827)

You can also contact Jaguar by e-mail: Visit the web site <a href="www.jaguarusa.com">www.jaguarusa.com</a> and send an email from the "Contact Us" section.

If you have the need to contact Jaguar by mail, please use the following address:

Jaguar Cars

ATTN: Customer Relationship Center 555 MacArthur Boulevard Mahwah, NJ 07430-2327 If you are still having difficulty getting your vehicle repaired in a reasonable time or without charge, you may write:

Administrator, National Highway Traffic Safety Administration

1200 New Jersey Avenue, SE

Washington, D.C. 20590

Or you may call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153), or log on to <a href="https://www.safercar.gov">www.safercar.gov</a> to submit a complaint electronically.

We appreciate your confidence in our product and wish to do everything we can to retain that confidence. Jaguar in cooperation with your authorized Dealer will strive to minimize any inconvenience to you caused by this campaign.

Sincerely

Stephanie P. Lutz

Customer Satisfaction Manager



Jaguar Land Rover North America, LLC 555 MacArthur Boulevord Mahwah, New Jersey 07430

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INFORMATION ENCLOSED - J007