



Navistar, Inc.  
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navistar.com



A NAVISTAR COMPANY

## SAFETY RECALL G-08506

OCTOBER 2008

Dear International Customer,

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Navistar has decided that a defect which relates to motor vehicle safety exists in certain 3000 series model school buses, commercial buses, and trucks built 9/21/01 thru 12/31/07 with a VT-365 engine.

### **REASON FOR THIS RECALL**

Your vehicle may exhibit engine hard start, no start, or stall conditions due to possibly damaged terminals in the fuse holder connector of the injector drive module (IDM) clean battery power unit.

### **RISK TO MOTOR VEHICLE SAFETY**

In bus applications, engine stall on the roadway may result in the evacuation and containment of multiple passengers which could cause increased risk of injury, property damage, or death.

### **ACTIONS YOU SHOULD TAKE**

Please contact your local INTERNATIONAL® dealer to schedule an appointment to have your vehicle repaired. You may locate your nearest International dealer by calling 1-800-448-7825 or by visiting <http://www.navistar.com>.

The repair will involve replacement of the vehicle's battery interconnect cable assembly.

Dealers will have parts and instructions to repair your vehicle by 10/1/08.

This repair will be performed free of charge and may take approximately 60 minutes to complete.

### **IF YOU DO NOT OWN THIS VEHICLE**

Navistar's records indicate you are the owner of the vehicle identified on the enclosed Authorization for Recall Service card. If you do not own this vehicle, please fill out and return mail the card so that you will not be contacted again about this recall.

### **IF YOU NEED ASSISTANCE**

If you believe that Navistar has failed to perform this repair within a reasonable amount of time, or the existing condition was not remedied without charge, please follow the procedure described in the Owner Assistance Guide section in your Owner's Manual or call toll free 1-800-448-7825.

You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave, SE, Washington, DC 20590; or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9152); or go to <http://www.safercar.gov>.

### **LESSOR REQUIREMENTS**

Federal regulations require that any vehicle lessor receiving this Recall Notice forward a copy of it to the lessee within ten days.

### **REIMBURSEMENT ELIGIBILITY**

If you have previously paid for repairs as a result of this defect, you may be entitled to recovery of those expenses if they occurred 7/1/07 thru 10/31/08. Contact your INTERNATIONAL® dealer with your original repair documentation with proof of payment and the service advisor will determine what, if any, of the repair costs will qualify for reimbursement. You may also submit a claim yourself using the enclosed Request for Reimbursement card.

**Navistar, Inc.**