

DATE: July, 2008

TO:

SUBJECT: NHTSA Recall No.

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

REASON FOR THIS RECALL

Airstream has determined that certain Airstream Interstate Class B Vans fail to conform to the requirements of part 571.207, "Seating Systems" of Part 49, Code of Federal Regulations. Fourteen Interstate Vans manufactured by Airstream between April 1, 2008 and June 1, 2008 were built with factory installed Driver and Passenger Seat Swivel Mechanisms that failed during routine seat compliance testing. It is possible that during a frontal impact, the Driver and Passenger Seat Swivel Mechanism could fail causing severe injury to the seat occupants.

WHAT WE WILL DO

Airstream will replace, with no cost to you, the defective Seat Swivel Mechanisms with modified Seat Swivel Mechanisms that have been reinforced and contains a stronger Swivel Locking Bolt.

WHAT YOU SHOULD DO

You should contact the Airstream Customer Service Department at 937-596-6111 and chose prompt 2 on our automated answering system. The Customer Service Department will give you the name and telephone number of the closest Dealer Service Center that is handling this repair. If you get the voice mail at the Customer Service Department, leave your name and number where you can be reached and a short message and one of our Customer Service Associates will call you back within 24 hours. Next, schedule an appointment with your Dealer to have the Driver and Passenger Seat Swivel Mechanisms replaced. It is estimated that the repair will take approximately one hour to complete.

After contacting the Airstream Customer Service Department and your Dealer, and you are still having trouble getting your vehicle remedied or there has been an unreasonable delay in securing repairs, you may submit a complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave, Washington, DC 20590 or call the Vehicle Safety Hotline toll free at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>. Federal Regulations require any lessor receiving this letter to forward it to the lessee within 10 days.

Your safety and satisfaction with your Airstream product are important to us and we regret any inconvenience to you.

Sincerely,

Terry Coleman
Airstream Codes and Safety Manager

Customer Name
100 Cherry Lane
Anywhere, USA

IMPORTANT!
SAFETY RECALL NOTICE