



R08NG

DATE: SEPTEMBER 16, 2008

TO: U.S. DEALERS

**SUBJECT: RECALL R08NG CATERPILLAR C7 FUEL PUMP CHECK PLUG
RECALL**

This notice is sent to you in accordance with the requirements of The National Traffic and Motor Vehicle Safety Act.

Blue Bird Body Company has decided that a defect which relates to motor vehicle safety exists in certain vehicles it manufactured equipped with Caterpillar C7 engines. This decision was based on information provided by Caterpillar Inc. that a defect exists in their C7 engines installed in 2008 and 2009 model year Blue Bird All American school buses and Blue Bird "Vision" conventional school buses manufactured from May 23, 2007 through July 08, 2008.

Caterpillar notified Blue Bird that certain C7 engines may develop a crack in the fuel pump outlet check plug. Caterpillar advises that a cracked fuel pump outlet check plug may cause fuel to spray and leak out of the crack which, in the presence of an ignition source, could be a potential fire hazard. An engine de-rate may be experienced and a check engine lamp or an engine protection lamp may also be activated.

Caterpillar is conducting a voluntary recall to correct this defect and will be mailing notification letters to owners. Buses with the defect must be corrected by a Caterpillar dealer.

Dealers are required to complete modifications/repairs on units in their inventory before delivering to the final owner. Reference Blue Bird Body Company Distributor Memo No. 42-92. A list of your units affected by Recall R08NG is attached.

It is the dealer's responsibility to verify that the correct owner name, address and telephone number is provided for each listed vehicle. Any corrections or updates should be made on BBOND. Addresses that cannot be updated on BBOND should be forwarded to the Recall Administrator.

If you have in your possession or have sold a vehicle that was purchased from another dealer that may be affected by this recall, please notify me at 478-822-2242.

Caterpillar estimates the time required to perform the fuel pump modification is approximately 0.5 hours (30 minutes) per bus.

BLUE BIRD CORPORATION
402 Blue Bird Blvd. PO Box 937 • Fort Valley, Georgia 31030
(478) 825-2021

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Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Dealers are reminded of their responsibilities under section 154 of The National Traffic and Motor Vehicle Safety Act of 1991.

Questions regarding this recall campaign should be directed to me at (478) 822-2242.

Sincerely,

A handwritten signature in black ink that reads "Bill Coleman". The signature is written in a cursive style with a large, stylized "B" and "C".

Bill Coleman
Corporate Recall Administrator
Blue Bird Corporation

IMPORTANT: SAFETY NOTICE

SAFETY - RECALL FOR REPLACING THE FUEL PUMP PLUGS

MODELS INVOLVED - CERTAIN C7 & C9 TRUCK & BUS ENGINES

Dear Caterpillar Product Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act, and the requirements of the Canadian Motor Vehicle Safety Act. Caterpillar has decided that a defect which relates to motor vehicle safety exists in 2008 & 2009 model year trucks and buses equipped with certain Caterpillar C7 & C9 diesel engines.

A fuel pump plug may crack, which could cause fuel to spray and leak. Fuel in the presence of an ignition source can result in a fire. The driver may also become aware due to decrease in engine power or the illumination of a check engine lamp or engine protection lamp. New fuel pump plugs will be installed on the engine. You will not be charged for the service performed.

Please contact your local Caterpillar dealer immediately to schedule this service. The dealer will advise you of the time required to complete this service.

If you are a lessor of these vehicles, you must forward this letter to your lessee within ten days.

If you have had your vehicle repaired for this concern prior to receipt of this notice and incurred any costs, you may be eligible for reimbursement. Please contact Caterpillar at this toll free number (800) 447-4986.

If you no longer own a vehicle with this engine, please contact Caterpillar at this toll free number (800) 447-4986.

If the dealer is unable to have the repair made, please contact:

Caterpillar Inc.
PO Box 610
Mossville, IL 61552-610
Attn: Engine Products Division
Truck Engine Call Center
Telephone: (800) 447-4986

If you are still unable to have the repair made within 60 days or without charge, you may submit a complaint to:

In the U.S.

Administrator
National Highway Traffic Safety Administration
1200 New Jersey Avenue, S.E.
Washington, D.C. 20590

Telephone: 1-888-327-4236 (TTY:1-800-424-9153)or
go to <http://www.safercar.gov>

In Canada

Transport Canada
Road Safety and Motor Vehicle Regulation
Ottawa, Ontario KIA 0N5
Telephone: (613) 993-9851
Caterpillar Inc.

Please refer the dealer to their Service Letter dated ?, 2008 when
scheduling this service.

We regret the inconvenience this may cause you, but urge you to have
this service performed for your added safety and satisfaction.

Caterpillar Inc.

Identification #(s)

Attached to _____, 2008 Service Letter