



AMERICAN SUZUKI MOTOR CORPORATION
MOTORCYCLE

August 03, 2010

SAFETY RECALL CAMPAIGN #2A05 Follow-up Notification Certain 2008 GSX1300R Motorcycles IGNITION SWITCH INSPECTION/REPLACEMENT

Dear Suzuki Owner:

In June of 2008, owners of 2008 GSX1300RK8 motorcycles were notified of a safety recall affecting the ignition switch wire routing on these models. As of the date of this reminder notification our records indicate this safety campaign has not been completed on your motorcycle.

To ensure continued safe and reliable operation of your Suzuki motorcycle it is recommended that your contact you local Suzuki dealer as soon as possible to make an appointment to have this recall service completed.

What is the reason for this notice?

Suzuki Motor Corporation has decided that a defect which relates to motor vehicle safety exists in certain 2008 model year GSX1300RK8 motorcycles. Suzuki Motor Corporation is conducting a voluntary Safety Recall Campaign. According to our records, you are the owner of one of these motorcycles.

What is the problem?

Suzuki Motor Corporation has determined that certain GSX1300RK8 motorcycles may have the ignition switch lead wire improperly routed. Handlebar movement can result in abnormal flexing and damage to the ignition switch lead wire. Damage to the ignition switch lead wire can result in intermittent or complete loss of electrical power, which can result in loss of lighting and/or stalling of the engine. This could result in a crash.

▲ WARNING

To minimize the risk of injury or death, we recommend that you do not ride, or allow anyone else to ride, your 2008 model year GSX1300RK8 (Hayabusa) until your motorcycle has been repaired by your Suzuki dealer.

Suzuki strongly recommends that you do not ride your affected 2008 GSX1300RK8 (Hayabusa) motorcycle until the ignition switch inspection/replacement has been completed

What is Suzuki doing to solve the problem?

The repair consists of thoroughly inspecting the ignition switch lead wire routing. If the ignition switch lead wire is not routed or clamped properly, Suzuki will replace the ignition switch/lead wire assembly. Your original lock set will be installed onto the new ignition switch/lead wire assembly so that your original key will operate the ignition switch. Repair time is approximately 1.3 hours and will be performed at no cost to you for parts or labor.

How do I receive the fastest possible service?

Suzuki understands that your riding time is precious. Our suggestion is to work closely with your authorized dealer to get the recall service scheduled and performed on your motorcycle as quickly as possible. Schedule an appointment for the recall service to be performed. Parts are currently available. It will be necessary for your dealer to order the parts. It may be necessary to leave your motorcycle with the dealer overnight, so check with your dealer.

How do I receive the fastest possible service (cont.)

When you pick up your repaired motorcycle, please allow a few extra minutes for your dealer to prepare and complete the necessary warranty paperwork with you. If you have special circumstances, discuss them with your Suzuki dealer. Suzuki understands that some customers may have difficult circumstances to overcome in bringing their motorcycle to the dealership for repair. We have asked your Suzuki dealer to work closely and flexibly with you to arrange alternative, but reasonable solutions for your special requests. Please remember however, that each dealership has its own limitations in providing special assistance due to staff size, available time and dealership location. Your dealer can also consult with Suzuki on other alternatives.

Questions & Answers

Your Suzuki dealer has been provided specific and complete instructions regarding this recall service. Please call your dealer if you have any questions. Your local Suzuki dealer can provide the fastest responses to your questions or concerns about the recall service. Your dealer can also contact Suzuki on your behalf if you have a unique question or concern.

If you have difficulty having the recall service performed on your motorcycle you may contact the American Suzuki Customer Service Department for assistance at 1-714-572-1490. You will need to have your Vehicle Identification Number ready when calling.

If you believe that (1) Suzuki or your Suzuki dealer has failed to or is unable to perform the recall service without charge, or (2) you believe Suzuki has failed to or is unable to perform the recall procedure to your vehicle within 60 days after you first brought your vehicle to your Suzuki dealer after June 10, 2008 you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave, S.E., West Building, Washington, D.C. 20590 or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Locating an alternate dealer

Suzuki dealers can be located on the internet at www.suzukicycles.com.

Customer Reimbursement

If your motorcycle is included in the recall and you have paid for the repair or replacement of the ignition switch, you may be eligible for full or partial reimbursement. Please note the following for which Suzuki may exclude reimbursement:

- Only repairs that are the subject of the safety recall are reimbursable. Additional expenses such as towing, rental, accommodations, damage repairs, etc will not be reimbursed.
- Reimbursement may be limited to suggested list price on parts and the Suzuki published flat rate time allowance.
- An owner will not be eligible for reimbursement if the expenses for repairs are incurred more than 10 days after the date of the last owner notification letter sent by Suzuki.
- Reimbursement claims may also be excluded when you do not submit adequate documentation. Your authorized Suzuki dealer will request an original or copy of your receipt for the recall repair or replacement, and your owner notification letter.

To obtain information or request reimbursement, contact your Suzuki dealer or the American Suzuki Motor Corporation, Motorcycle Customer Service Department, PO Box 1100, Brea, CA 92822-1100, or call 1-714-572-1490. You will need to have your Vehicle Identification Number ready when calling.

We thank you for your prompt attention to completing this recall service on your Suzuki motorcycle. We apologize for any inconvenience this campaign causes you. Your safety, satisfaction and riding enjoyment are priorities for Suzuki.

Sincerely,

American Suzuki Motor Corporation