

July 23, 2008

*PLACE COACH OWNER  
ADDRESS HERE*

**IMPORTANT MESSAGE - PLEASE READ IMMEDIATELY**

Re: **NHTSA Safety Recall, Campaign number 08V - 237**  
Van Hool C2045, T2140, T2145 Windshield Wiper Motor Crank Assembly

Dear Coach Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Van Hool N.V. has decided that a defect which relates to motor vehicle safety exists in the DOGA windshield wiper system in certain Van Hool C2045, T2140 and T2145 coaches.

Our records indicate that you are the owner/operator of one ore more model C2045, T2140 or T2145 coaches. Please see the attached list for the VIN numbers affected.

DOGA, who is the windshield wiper system manufacturer, has determined that the windshield wiper motor crank assembly joint could become disengaged during operation. This causes an increase in the sweep area on the driver side. Over time this joint continues to disengage and eventually the wiper system linkage will bind and no longer function as designed. Failure of the wiper linkages will lead to wiper system breakdown. The operator will have reduced visibility which could result in a crash.

Therefore Van Hool is notifying you that as a precautionary action, the windshield wiper crank assembly has to be replaced without charge to the coach owner.

For your information the remedy will consist of replacing the wiper motor crank assembly with assured parts.

Please verify that any "unit numbers" in the attached VIN list are still in your fleet and contact DOGA USA per the instructions found on the VIN list.

Should you have any questions call...

**DOGA USA Corp.**

**Contact Name: Joseph Paternoga**

**Phone: (847) 669-8529 ext. 202**

Liability of DOGA will be limited to the taking at their charge of the cost for the installation of the wiper motor crank assembly.

If you believe that Van Hool N.V. and DOGA have failed to remedy the defect without charge to you, a complaint may be submitted to the administrator.

National Highway Traffic Safety Administration, 1200 New Jersey Avenue S.E., Washington, DC 20590 or call the toll free Auto Safety Hotline at 1-888-327-4236 (TTY : 1-800-424-9153) or go to <http://www.safercar.gov>.

For practical arrangements, additional information, or if you do not operate any of the above coaches, please contact us at:

DOGA USA Corp.  
11131 Kiley Drive  
Huntley, IL 60142  
Phone: (847) 669-8529 ext. 202  
Attn: Joseph Paternoga  
E-mail: [joseph.paternoga@dogausa.com](mailto:joseph.paternoga@dogausa.com)

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten working days.

We urge you to comply with this notice promptly, and we apologize for any inconvenience this may cause. However, this action is taken in the interest of your safety and continued satisfaction with our vehicles.

Sincerely,

Van Hool N.V.