

Sample Owner Notification



PRODUCT SAFETY ALERT

BC2100XL Tongue Replacement Kit (IK01-1460) FIRST NOTICE

June 5, 2008

VIA USPS CERTIFIED MAIL

Model: BC2100XL

Serial No: «SerialN»

Dear Vermeer Brush Chipper Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Vermeer Corporation has decided that a defect which relates to motor vehicle safety exists in certain 2006 and 2008 Vermeer BC2100XL brush chippers.

According to our records, you currently own a Vermeer BC2100XL Brush Chipper. The Model and Serial Number of the Brush Chipper is shown at the top right of this letter. If you no longer own this unit, please notify the Product Safety Department at:

Toll Free: 800-829-0051, extension 7594

Telephone: 641-621-7594

E-mail: productsafety@vermeer.com

TONGUE FAILURE MAY OCCUR

Material stresses during towing can result in bending and/or fatigue fractures of the inner tongue weldment. If fractures occur, it can result in complete separation of the tongue from the Brush Chipper.

DEATH OR SERIOUS INJURY POSSIBLE

Death or serious injury is possible if tongue separates from the brush chipper while being towed on a public roadway.

IMMEDIATE MACHINE MODIFICATIONS REQUIRED REPLACEMENT OF TONGUE

A Kit (IK01-1460) been created to provide the necessary parts and instructions to modify the machine by replacing the inner tongue. **This kit must be installed as soon as possible.**

SVC2008071

Your authorized, independent Vermeer dealer will install this Kit at no charge for materials or labor. Please contact your local Vermeer dealer to arrange for a mutually acceptable time to install IK01-1460 on your BC2100XL Brush Chipper. (If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy *of the problem associated with this Safety Alert. For more information, contact the Product Safety Department.*)

We regret any inconvenience that these corrective measures may cause you. This required work is for the safety of the towing vehicle occupants and other drivers and passengers traveling on the public roadways. We hope you agree that the safety benefits surpass the inconvenience.

If your dealer fails or is unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at 1-888-327-4236; (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Very truly yours,

PRODUCT SAFETY DEPARTMENT

Enclosure:

IK01-1460 Kit Instructions

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten (10) days.