

May 2008

Dear General Motors Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

General Motors has decided that a defect, which relates to motor vehicle safety, exists in certain 2008 Saturn VUE vehicles, equipped with a 6T70 6-Speed automatic transmission. As a result, GM is conducting a safety recall. We apologize for this inconvenience. However, we are concerned about your safety and continued satisfaction with our products.

## I M P O R T A N T

- Your vehicle is involved in safety recall 08168.
- Schedule an appointment with your Saturn retailer.
- This service will be performed for you at **no charge**.

### **Why is your vehicle being recalled?**

Some of these vehicles have a condition in which the transmission case side bore that holds the park pawl pivot pin may have a casting porosity. This condition, coupled with normal operating stresses, could lead to failure, eliminating the ability to secure the transmission in 'park' position. If this happens while the vehicle is parked on a non-level surface, the vehicle could roll without warning and cause injury to people in its path.

### **What will we do?**

Your Saturn retailer will replace the transmission. This service will be performed for you at **no charge**. Because of service scheduling requirements, it is likely that your retailer will need your vehicle longer than the actual transmission replacement time of up to approximately eight and a half hours.

If your vehicle is within the New Vehicle Limited Warranty your retailer may provide you with shuttle service or some other form of courtesy transportation while your vehicle is at the facility for this repair. Please refer to your Owner's Manual and your retailer for details on courtesy transportation.

### **What should you do?**

**At least until your vehicle is serviced, please apply the parking brake every time you park your vehicle.**

You should contact your Saturn retailer to arrange a service appointment as soon as possible. Bring the enclosed customer reply form with you when you visit your retailer. The form identifies the repairs required. If you no longer own this vehicle, please let us know by completing the form and mailing it back to us.

**Do you have questions?**

If you have questions or concerns that your retailer is unable to resolve, please contact the appropriate Customer Assistance Center at the number listed below. More information about this recall can be found at the Owner Center at MyGMLink, <http://www.gm.com/recall>

Division	Number	Text Telephones (TTY)
Saturn	1-800-972-8876	1-800-833-6000
Guam	1-671-648-8450	
Puerto Rico – English	1-800-496-9992	
Puerto Rico – Español	1-800-496-9993	
Virgin Islands	1-800-496-9994	

If after contacting your retailer and the Customer Assistance Center, you are still not satisfied we have done our best to remedy this condition without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington DC 20590, or call the toll-free Vehicle Safety Hotline at 1.888.327.4236 (TTY 1.800.424.9153), or go to <http://www.safercar.gov>.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Scott Lawson  
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Customer and Relationship Services

Enclosure  
08168