



SILVER EAGLE
MANUFACTURING COMPANY

5825 NE Skyport Way
Portland, OR 97218
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(800) 547-6792
(503) 335-2171 Fax
silvereaglemg.com

April 14, 2008

Name
Company
Address
City, State Zip

RE: New Safety Recall, SAF Holland Simplex Fifth Wheel

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Silver Eagle Manufacturing Company has decided a defect which related to motor vehicle safety exists in the following Converter Dollies sold to you in date:

<u>Vehicle Identification Number</u>	<u>Shipping Date</u>
1U3XXXXXXXXXXXXXX	mm/dd/yyyy
1U3XXXXXXXXXXXXXX	mm/dd/yyyy

Silver Eagle Dealers: Please forward this letter on to the vehicle owners and notify Silver Eagle of compliance or supply Silver Eagle with vehicle owner contact information so we may contact the owners directly. If there are any questions, please contact Silver Eagle.

The lever arm pivot bolt on the Holland Simplex Fifth Wheel may have been over-tightened. An over-tightened pivot bolt can distort the pivot bolt spacer sleeve, which may prevent the fifth wheel latch jaw from closing and latching securely around the trailer king pin. **This could result in a detached trailer. If a trailer detaches while the vehicle is in motion, a crash can occur.** We request that you visually inspect the cover plate/lever bar connection on the underside of the fifth wheel. The fifth wheel may be affected if a hex-head fastener is used to secure the connection as shown in (Figure 1 of SIMPLEX FIFTH WHEEL FIELD CAMPAIGN NOTIFICATION) attached. The fifth wheel is unaffected if a pin is used to secure the connection as shown in (Figure 2 of SIMPLEX FIFTH WHEEL FIELD CAMPAIGN NOTIFICATION) attached.

Part Number RK-11131 – Kit Simplex Shoulder Bolt, will be available after 05/01/2008 for shipment, and should be installed when required to avoid the possibility of a detached trailer. If your dolly has a bolt as shown in FIG 1 a replacement kit should be ordered.

The repair time is estimated at less than a 1/2 hour of labor, 1/4 hour for repair and 1/4 hour for warranty reporting, to be paid at a pre-approved shop rate per unit upon receipt of notification of repair. The repair involves removing the hex head bolt and spacer, and replacing it with a hex

head shoulder bolt and can be accomplished by any competent technician. Silver Eagle will be glad to help you locate a service facility to perform the work, if you do not have facilities or suppliers who can do this work.

Correspondence and part ordering should be forwarded to:

Silver Eagle Manufacturing Co
Simplex Shoulder Bolt Campaign
5825 NE Skyport Way
Portland, OR 97218
Toll Free (800) 547-6792
Fax: (503) 286-7525

Labor claims should be submitted through the Silver Eagle website:

http://www.silvereaglemg.com/service/Warranty_Claim_Form.asp, or if web access is not available, please contact Silver Eagle and a form will be faxed to you.

In order to process your claim, we will need the following information:

- Converter Dolly complete VIN and Unit number
- Fifth wheel serial number off the identification plate on LH side of plate
- Repair invoice and date of repair
- Converter Dolly owner name

We desire for this repair to be remedied without cost to you. If you believe that we have failed to remedy the defect without charge, or within a reasonable period of time, which is not longer than 60 days from the first tender to obtain repair, you may submit a complaint to:

The Administrator, National Highway Traffic Safety Administration
1200 New Jersey Avenue, SE
Washington, DC. 20590

You may also call the toll-free Vehicle Safety Hotline at 1-800-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>

Best Regards,

Randy Urness
Aftermarket Sales and Support Manager
Silver Eagle Manufacturing
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(503)335-2107
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