

April 29, 2008

Gillig Campaign ID Number: 08V-175

<Name>  
<Title>  
<Property>  
<Address>  
<City>, <State> <ZIP>

Attn: <Name>

***This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.***

***Gillig has decided that a defect which relates to motor vehicle safety exists in some buses equipped SAF/Holland, (Neway), ADL rear suspensions. This decision is based on information provided by SAF/Holland that a defect exists in some of their suspensions used on our 29' buses manufactured between July 1, 2007 and October 10, 2007. Gillig installed these suspensions on certain MY 2007-2008 29' Low Floor buses manufactured from September 20, 2007 through December 19, 2007.***

***What The Issue Is:***

***In certain 29' Low Floor buses manufactured in late 2007, our rear suspension supplier, SAF/Holland, known as "Neway" mis-located a weld on the transverse beam assembly. If the weld fails, vehicle stability while cornering could be affected resulting in loss of vehicle control, possibly resulting in a crash. In addition, the transverse beam could drop to the ground causing sparks that could cause a fire hazard.***

\_\_\_\_\_  
\_\_\_\_\_  
***What We Are Asking  
You To Do:***

- 1. Inspect the rear suspension transverse beam on the buses listed on the list attached to this letter to ensure they comply with the SAF/Holland engineering drawing enclosed. Specifically, make sure the tube on the transverse beam is butted up against the fore/aft beam assembly with no more than a 3/16" (5 mm) offset on both the roadside and curbside of the suspension. If the offset is greater than 3/16", the transverse beam will have to be replaced.***
- 2. Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.***
- 3. The vehicle owner is responsible for having this service action performed. Gillig reserves the right to deny coverage for any vehicle damage that may result from failure to have this recall performed on a timely basis. Therefore, please have this recall performed as soon as possible.***

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**4. If you have already performed this repair, you may be eligible to receive reimbursement for the cost of performing the prenotification repair of the problem which is the subject of this recall.**

**For more information contact Gillig Service at 1-800-735-1500, or SAF/Holland at 231-777-4369.**

**What Gillig Will Do**

**For You:**

**We will assist in arranging the repair to your buses if necessary.**

**If You Have Concerns:**

**Any questions regarding the information should be directed to Gillig Field Service, (1-800-735-1500) available from 6 AM until 4 PM, Monday through Friday.**

**If there is a failure to remedy this defect without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.**

**We regret any inconvenience that this situation may cause you. Gillig wants to assure you that we are concerned about customer safety and your continued satisfaction with our products.**

**Sincerely,**

**THE GILLIG CORPORATION**

**Robert L. Birdwell  
Executive Director, Quality & Service**

**RLB:rlb  
Encl.**

**CC: Mr. Chuck Koske, Sr. V.P., Engineering, Gillig  
Mr. Steve Enochian, V.P./General Counsel, Gillig**