



# SAFETY RECALL NOTICE

December 2008

Dear Saab Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

General Motors has decided that certain 2002-2005 model year Saab 9-5 vehicles fail to conform to Federal Motor Vehicle Safety Standard (FMVSS) 201, "Occupant Protection in Interior Impact". As a result, GM is conducting a recall. We apologize for this inconvenience. However, we are concerned about your safety and continued satisfaction with our products.

## IMPORTANT

- Your 2002-2005 model year Saab 9-5 is involved in safety recall 15204.
- Schedule an appointment with your Saab dealer.
- This service will be performed for you at **no charge**.

### Why is your vehicle being recalled?

In a test, at an impact point at the front pillar (A-pillar), the Standard's requirements were exceeded. If a front seat occupant's head contacts the point in a crash, the occupant's injuries could be increased.

### What will we do?

Your Saab dealer will install a new A-pillar trim with enhanced energy absorption capabilities. This service will be performed for you at **no charge**. Because of service scheduling requirements, it is likely that your dealer will need your vehicle longer than the actual service correction time of approximately 15 minutes.

### What should you do?

You should contact your Saab dealer to arrange a service appointment as soon as possible. Bring the enclosed customer reply form with you when you visit your dealer. The form identifies the repairs required. If you no longer own this vehicle, please let us know by completing the form and mailing it back to us.

### Do you have questions?

If you have questions or concerns that your dealer is unable to resolve, please contact the Saab Customer Assistance Center at 1-800-955-9007. More information about this recall can be found at the Owner Center at MyGMLink, <http://www.gm.com/recall>.

If after contacting your dealer and the Customer Assistance Center, you are still not satisfied we have done our best to remedy this condition without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at 1.888.327.4236 (TTY 1.800.424.9153), or go to <http://www.safercar.gov>.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Scott Lawson  
General Director,  
Customer and Relationship Services

Enclosure  
15204/2