

Recall Campaign

Daimler Trucks
North America LLC

October 2008
FL528A-E
NHTSA #08V-159

Copy of Letter to Owner Subject: Bendix MV-3 Dash Control Valves

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. This notice is also sent in accordance with the Canadian Motor Vehicles Safety Act.

Daimler Trucks North America LLC, on behalf of its Freightliner Trucks Division and its wholly owned subsidiaries, Sterling Truck Corporation and Western Star Truck Sales, Inc., has decided that a defect that relates to motor vehicle safety exists on specific Freightliner Argosy, Cascadia, Century Class S/T, and Columbia vehicles; Sterling A/L-Line and Acterra vehicles; and Western Star 4900 vehicles manufactured January 1, 2008, through February 8, 2008, with certain MV-3 valves identified by Bendix Commercial Vehicle Systems.

Some MV-3 dash control valves may have been manufactured incorrectly, resulting in the valve body being oversized in the double check valve seat area. This may allow the rubber double check valve to become lodged in the body opening in certain circumstances. If the double check valve becomes lodged, and in the event of a primary reservoir failure, air pressure can leak past the lodged double check valve, depleting the secondary reservoir. Under certain conditions, this may affect vehicle braking, resulting in a possible vehicle crash.

The MV-3 valves will be inspected and those manufactured during the affected production periods will be replaced.

Parts are now available for authorized dealers to order. Contact your authorized dealer to arrange to have the recall performed. **IMPORTANT:** Your vehicle must be inspected to determine if a replacement is required. Parts cannot be ordered before this inspection. To locate a dealer, search online at www.FreightlinerTrucks.com, www.SterlingTrucks.com, www.WesternStarTrucks.com, or contact the Warranty Campaigns Department for assistance.

When you contact your dealer, refer to campaign number **FL528A-E**. Once kit(s) are received at the dealership, the Recall will take between approximately one and three hours, depending on the type of vehicle, and will be performed at no charge to you.

IMPORTANT: When the Recall has been completed, please ensure that a label has been affixed to your vehicle referencing **FL528A-E**.

If you do not own the vehicle that corresponds to the identification number(s) which appears on the Recall Notification, please return the notification to the Warranty Campaigns Department with any information you can furnish that will assist us in locating the present owner. If you have leased this vehicle, Federal law requires that you forward this notice to the lessee within 10 days. If you are a subsequent stage manufacturer, Federal law requires that you forward this notice to your distributors and retail outlets within five working days.

If you are not able to have the defect remedied without charge and within a reasonable time, which is not longer than 60 days after you tender the vehicle for repair, please contact the Warranty Campaigns Department at (800) 547-0712, 7:00 a.m. to 4:00 p.m. Pacific Time, Monday through Friday, e-mail address DTNA.Warranty.Campaigns@Daimler.com, or the Customer Assistance Center at (800) FTL-HELP or (800) STL-HELP, after normal business hours. You may also wish to submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the Vehicle Safety Hotline at (888) 327-4236 (TTY: 800-424-9153); or to <http://www.safercar.gov>. If your vehicle is involved in the Canadian portion, you may wish to notify Transport Canada, ASFAD, Place de Ville Tower C, 330 Sparks Street, Ottawa, ON K1A 0N5, or phone (800) 333-0510.

We regret any inconvenience this action may cause but feel certain you understand our interest in motor vehicle safety.

WARRANTY CAMPAIGNS DEPARTMENT