



May 20, 2008

Dear Aprilia Tuono Owner:

RE: IMPORTANT SAFETY RECALL INFORMATION REGARDING YOUR 2007 or 2008 APRILIA TUONO MOTORCYCLE

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

REASON FOR THIS RECALL

Piaggio Group Americas, Inc., ("Piaggio") the United States distributor of Aprilia Motorcycles has decided that a defect which relates to motor vehicle safety exists in certain 2007 and 2008 Aprilia Tuono models.

Piaggio has decided that the front brake hydraulic line, that connects the front brake master cylinder to the front brake calipers, may incorporate a fitting that is not correctly machined. In certain instances, this fitting may leak brake fluid when under pressure, as when the front brake is being applied. Should this occur the rider may experience an increase in brake lever travel at the front brake lever, feel that more brake pressure is required when stopping and that stopping distances have increased. Depending on individual circumstances, any of the above situations could result in a crash.

Piaggio has identified the production VIN range where the possibility of this defect may occur. According to our records you are the owner of an Aprilia Tuono motorcycle that falls within this VIN range.

WHAT WE WILL DO

To address this situation, Piaggio will conduct a voluntary recall of all 2007 and 2008 Aprilia Tuono motorcycles within the affected VIN range. Piaggio, through the authorized Aprilia dealer network will replace the front brake line on these motorcycles, eliminating any potential for a safety risk as a result of a brake fluid leak from the fitting.

The work required of this recall may be completed by any authorized Aprilia Motorcycle dealer at no charge to you for the required parts or labor. The repair will take approximately 1.5 hours.

WHAT YOU SHOULD DO

With the receipt of this letter, please contact your authorized Aprilia Motorcycle dealer to arrange for an appointment to have the described vehicle updates completed. Instructions for making this correction have been sent to your dealer and the parts are available. Your dealer is best equipped to obtain parts and provide service to ensure that your vehicle is corrected as promptly as possible.

If, however, you take your vehicle to your dealer on the agreed service date, and they do not remedy this condition on that date or within three (3) days, we recommend you contact Piaggio customer service by calling Piaggio Customer Care at (212) 380 4400, option #4.

After contacting your dealer and the above number, if you are still not able to have the safety defect remedied without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave, SE, Washington, DC 20590 or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

TREAD ACT CUSTOMER REIMBURSEMENT PLAN

Customer Reimbursement for Safety Related Recall Repairs
Effective with Safety related recalls initiated as of January 15, 2003

Piaggio Group Americas., Inc. ("Piaggio") is initiating a safety related recall for Aprilia Tuono motorcycles in a range of VINs that includes your vehicle. If you have previously paid to have the repair or update, as described in the recall documentation, completed you are entitled to be reimbursed for that expense.

You are encouraged to request reimbursement from your authorized Vespa USA dealer. Alternatively, you may submit the request for reimbursement to the following address:

Aprilia Customer Care
140, East 45th Street
New York, NY 10017

In every case:

- Repair expenses pertaining to the subject of the safety recall are reimbursable, not consequential expenses such as towing, rental, accommodations, damage repairs, etc.
- Expenses from repair facilities outside of the Aprilia authorized dealer network will be considered; however, the procedure must meet Aprilia standards and use Aprilia original equipment parts.
- When Aprilia original equipment parts are used, the Manufacturers Suggested Retail Price (MSRP) will be considered as the guideline for reasonable charges.
- Expenses for repairs performed more than 10 days after the date of the last customer notification letter sent by Aprilia are not eligible for reimbursement.
- Taxes and hazardous waste disposal, where previously paid, are eligible for reimbursement.
- Aprilia USA will not reimburse for prior repairs that did not use Aprilia original equipment parts.

The Aprilia authorized dealer will request a copy of the customer notification letter, as well as, a copy of the owner's previously paid invoice, and then inspect the vehicle (if still in the possession of the invoice holder) to determine the scope and quality of the previous repair. Claims will be processed within 60 days of receipt.



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL
FIRST-CLASS MAIL PERMIT NO 455 WEST CALDWELL NJ

POSTAGE WILL BE PAID BY ADDRESSEE

**PIAGGIO GROUP AMERICAS, INC.
CENTRAL LETTER SHOP
PO BOX 1593
WEST CALDWELL NJ 07007-1593**





PIAGGIO

Piaggio Group Americas, Inc.
140 East 45th Street, 17th Floor
New York, NY 10017



PAT RAYMOND
140 EAST 45TH STREET
NEW YORK, NY 10017

SAFETY RECALL NOTICE

10017-3144



- Please Check One:
 Address Change
 Ownership Change

Information Change Card

Please print new owner or update your customer information
 For immediate updates please contact Piaggio Group Customer Care at (212) 380 4400, option #4.

The information supplied by you will be used by Piaggio Group Americas, Inc. to update new owner and customer information. We will not rent or sell your personal information to anyone.

Mr. Mrs. Ms. Last Name

First Name

Middle Initial

Address: Number Street

Apt./Suite

City

State

Zip Code

AM Phone

PM Phone

Email

Cell Phone

Comments

**VEHICLE ►
 IDENTIFICATION
 NUMBER**

Current Date: ____ / ____ / ____

Date of Change of Status: ____ / ____ / ____

Sold Privately (Print name & address of new owner above, if known)

Purchased Privately Exported

Traded Destroyed

Lease Ended Stolen

Gifted Never Owned

8/07