

TEXT OF CUSTOMER LETTER

April 2008

IMPORTANT SAFETY AND EMISSIONS RECALL NOTICE

Dear Honda Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act and the California Air Resources Board.

What is the reason for this notice?

Honda Motor Co., Ltd. has decided that a defect that is related to both motor vehicle safety and emissions regulations exists in certain 2007-2008 model year VTX1300 motorcycles. The affected units have an improperly manufactured fuel valve diaphragm and the fuel valve may drip fuel.

Safety Consequence

In the presence of an ignition source, dripping fuel poses a risk of fire.

Emission Consequence

Fuel evaporating into the atmosphere will result in the motorcycle no longer meeting regulations. Your motorcycle may fail a state or local emissions inspection if you do not have this recall repair done.

What should you do?

Please call your authorized Honda motorcycle dealer and make an appointment to have the fuel valve diaphragm on your motorcycle replaced free of charge. Although the repair will take less than one hour, please plan to leave your motorcycle for at least one day to allow the dealer flexibility in scheduling.

California Owners Only:

After completing the repair procedure, your dealer will give you a Vehicle Emission Recall - Proof of Correction certificate. Keep this certificate for your records as proof that the emissions recall was completed. Submit the certificate to the DMV only if the DMV requests it. The DMV will not renew your registration until this emissions recall has been completed. Please make sure the dealer completes and gives you the certificate.

Emission Warranty:

In order to ensure your full protection under the emission warranty provisions, it is recommended that you have your motorcycle serviced as soon as possible. Failure to do so could be determined as lack of proper maintenance.

Who to contact if you experience problems.

If you are not satisfied with the service you receive from your Honda dealer, you may write to:

American Honda Motor Co., Inc.
Motorcycle Customer Service
Mail Stop 100-4C-7B
1919 Torrance Blvd.
Torrance, CA 90501-2746

If you believe that American Honda or the dealer has failed or is unable to remedy the safety defect in your vehicle, without charge, within a reasonable period of time (60 days from the date you first contact the dealer for a repair appointment), you may submit a complaint to:

Administrator
National Highway Traffic Safety Administration
1200 New Jersey Ave., SE
Washington, DC 20590

Or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <http://www.safercar.gov>.

What to do if you feel this notice is in error.

Our records show that you are the current owner of a 2007-2008 VTX1300 involved in this campaign. If this is not the case, or the name/address information is not correct, please fill out and return the enclosed, postage-paid Information Change Card. We will then update our records.

If you have questions.

If you have any questions about this notice, or need assistance with locating a Honda dealer, please call Honda Motorcycle Customer Service at (866) 784-1870.

We apologize for any inconvenience this campaign may cause you.

Sincerely,

American Honda Motor Co., Inc.
Motorcycle Division

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Use this form only if you have previously paid for this repair.

Request For Reimbursement

2007-2008 VTX1300 Fuel Valve Diaphragm Replacement

If you meet the following qualifications, American Honda Motor Co., Inc. will reimburse you for the cost of the fuel valve diaphragm replacement. No reimbursement will be made for other costs or repairs.

1. The vehicle must be a 2007-2008 VTX1300C/R/S/T.
2. The repair must have been required due to the failure that is the subject of this recall. Crash damage or other unrelated repairs will not be reimbursed.

3. The previous fuel valve diaphragm repair must have occurred before 4/10/08.

4. You must have a repair bill showing itemized parts and labor costs, VTX1300C/R/S/T model, year, VIN, name, address and phone number of the repair shop, and the date of the repair. There must be verification of payment, such as a copy of a cancelled check, cash receipt, or paid invoice.
5. To qualify for reimbursement, it is not necessary that you still own the affected 2007-2008 VTX1300C/R/S/T, but you must have been the owner when the fuel valve diaphragm was replaced. Only the owner at the time of the repair may request reimbursement. Do not request reimbursement for the expenses of any other owner.
6. If your motorcycle was repaired prior to 4/10/08 it may have had another defective fuel valve diaphragm installed. You will still need to have your motorcycle repaired according to this recall to assure the latest fuel valve diaphragm design is installed in your motorcycle.

IF YOU ARE QUALIFIED FOR REIMBURSEMENT:

Fill in the blanks; please print clearly.

Name: _____

Street Address: _____

City: _____ State: _____ Zip Code: _____

Telephone: _____

Vehicle Identification Number (VIN): _____

Total Amount Requested: _____

Mail this form together with a copy of your repair bill and verification of payment to:

**American Honda Motor Co., Inc.
Customer Support, M/S 100-4C-7B
1919 Torrance Blvd.
Torrance, CA 90501-2746**

Please allow 6-8 weeks for reimbursement processing.