

January 23, 2009

IMPORTANT SAFETY RECALL NOTICE

Dear Big Bear Chopper Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

What is the reason for this notice?

Big Bear Choppers has decided that a defect, which relates to motor vehicle safety, **exists in 2004 and 2005 Devil's Advocate, SLED and Venom Choppers.** Also included are **VIN IDENTIFIED 2004 and 2005 Devil's Advocate, SLED and Venom Prostreets** and **VIN IDENTIFIED 2006 Venom, Devil's Advocate, Sled Choppers and Prostreets that were manufactured prior to 12-31-05.** Some vehicles may have inadequate weld penetration between the neck, backbone, and down tubes of the frame. High loads created when riding on rough road surfaces, and or structural modification made to the frame by owners, failure to maintain the specified torque setting of the top motor mount may cause the effected welds to crack. Worst case scenario, the welded area could break without warning resulting in neck separation and front end collapse. This could result in a crash.

To date, we have not had any serious injuries or fatalities associated with this defect, however, we believe the potential risk warrants this recall action

What should you do?

1. **STOP RIDING YOUR MOTORCYCLE IMMEDIATELY. YOU MUST NOT RIDE YOUR MOTORCYCLE UNTIL THIS RECALL HAS BEEN COMPLETED**
2. Please contact your Big Bear Choppers dealer as soon as possible to arrange a service date. Instructions for making this correction have been sent to your dealer and the parts necessary for the repair are available. A neck gusset will be installed as a basis for identifying bikes that have had the correction made. Labor time necessary to perform this service correction is approximately 5 hours, excluding paint time. Please ask your dealer if you wish to know how much additional time will be needed to schedule and process your vehicle. The inspection and any necessary repairs will be done *free of charge*. A paint allowance for the area affected by this Safety Recall procedure is included in the dealer Service Bulletin.

Who to contact if you experience problems.

Your Big Bear Choppers dealer is best equipped to obtain parts and provide service to ensure that your vehicle is corrected as promptly as possible. If, however, you take your vehicle to your dealer on the agreed service date, and they do not remedy this condition within seven (7) days, we recommend you contact the Big Bear Choppers factory by calling 909-878-4340.

After contacting your dealer and the Big Bear Choppers factory, if you are still not able to have the safety defect remedied without charge and within a reasonable time, you may write to:

"The Administrator National Highway Traffic Safety Administration
1200 New Jersey Avenue, SE Washington, DC 20590

Or call the toll free Vehicle Safety Hotline at 1-888-327-4236(TTY: 1-800-424-9153); or go to <http://safercar.gov>"

What to do if you feel this notice is in error.

Our records show you are an owner of a model subject to this Safety Recall Notice. If this is not the case, and you have sold or traded your vehicle, please let us know by completing the enclosed postage paid information change card and returning it to us. We will then update our records.

If you have questions.

If you have any questions about this notice, or need assistance locating a Big Bear Choppers dealer, please call the Warranty Department at 909-878-4340. You may also go to our website www.bigbearchoppers.com and click on "Dealers" to locate the nearest Big Bear Chopper Dealer.

We apologize for any inconvenience we may have caused you, and are taking this action in the interest of your safety and continued satisfaction with our product.

Sincerely,

Big Bear American Made Choppers, Inc.