



NHTSA CUSTOMER NOTIFICATION

CERTIFIED MAIL
RETURN RECEIPT REQUESTED

IMPORTANT MESSAGE -- PLEASE READ IMMEDIATELY

**Re: NHTSA Safety Recall, Program- Campaign number 08V - 126 - Alternator B+ cable retention
Van Hool Coaches type C2045**

Dear Coach Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Van Hool N.V. has decided that a defect which relates to motor vehicle safety exists in certain Model Year 2005 - 2006 and 2007 C2045 Van Hool commuter coaches. Grounding of the positive battery cable at the alternator(s) may start a fire.

Our records indicate that you are the owner/operator of one or more model C2045 Van Hool coach(es) in the VIN range of: 47001 to 47447.

Van Hool N.V. has determined that it is necessary to add a P-clamp below the B+ ring terminal on both the upper most and lower most mounted alternators equipping the C13 Caterpillar engines. In order to improve cable retention and ensure the service life of the terminal, a P-clamp has to be fitted in accordance with enclosed Service Bulletin N° SB 1210 A, without charge of the coach owners.

Please verify that any "unit" numbers listed above are still in your fleet and approach your nearest ABC Customer Care & Parts Source dealership or call (877) 427 7278 to schedule an appointment.

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The liability of Van Hool and ABC Companies and subsidiaries will be limited to the taking at their charge of the cost of material and labor only, no additional reimbursement will be made.

For practical arrangements, additional information, questions, or if you do not operate any of the above coaches, please contact ABC Companies, our designated agent in the United States:

ABC Companies
17469 West Colonial Drive
Winter Garden, FL 34787
toll free #: (800) 222-2871
tel #: (407) 656-7977
fax #: (407) 905-7020

If you believe that Van Hool N.V. and ABC Companies have failed to remedy the defect without charge, you may submit a complaint to the administrator:

National Highway Traffic Safety Administration, 1200 New Jersey Avenue S.E., Washington, D.C. 20590 or call the toll free auto Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten working days.

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information contact Van Hool/ABC Companies at 1-800-222-2871.

If these repairs are completed by your facility, please fill out the enclosed (Owner's Certification Letter) and return it in the self addressed stamped envelope.

We urge you to comply with this notice promptly, and we apologize for any inconvenience this may cause, however this action is taken in the interest of your safety and continued satisfaction with our vehicles.

Sincerely,

Van Hool N.V.



OWNER'S CERTIFICATION LETTER

ABC Bus Companies, Inc.
1506 30th Street, NW
Faribault, MN 55021
USA

Customer Address

Re.: NHTSA Safety Recall Program

Campaign number **08V - 126 - Alternator B+ cable retention**

We wish to inform you that the Van Hool motorcoach(es) with the last five digits of the VIN #
being:

...

has been retrofitted in our workshop in accordance with Service Bulletin N° 1210A

The above detailed work was completed on _____ (date).

OWNER's signature: _____

Date: _____