



March 11, 2008

Dear Girardin Minibus Customer,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Girardin has decided that certain MY 2007 and 2008 G5 model school and commercial buses manufactured between November 22, 2007 and December 21, 2007 inclusive and equipped with Ricon 5500 series platform lifts fail to conform to Federal Motor Vehicle Safety Standard No. 403, "Platform Lift System for Motor Vehicles."

Our records show that the lift, identified above, has been installed in your vehicle and is affected by this recall according to the information provided by Ricon Corporation.

**What the safety Issue is:**

The non-compliance with S6.1 of the FMVSS 403 is the result of the Threshold Warning System not detecting the presence of a wheelchair or mobility aid user in a certain spot within the defined threshold area. In the event this condition occurs during passenger operations the wheelchair or mobility aid user may move toward the vehicle lift door when the lift platform is below floor level. This situation could cause personal injury.

**What we are asking you to do:**

Please follow Ricon Corporation instructions below.



Trans-Canada Highway Drummondville Québec J2B 6V4  
[minibussales@girardin.com](mailto:minibussales@girardin.com) [www.girardin.com](http://www.girardin.com) [www.mfsab.com](http://www.mfsab.com)

**What Ricon Corporation will do:**

Upon notification, Ricon will work with you to obtain the necessary parts and make the retrofit. If you are already trained to perform this service, the retrofit can be done at your location (follow the procedure on the document attached). If you are not factory trained to perform this service Ricon will arrange for the retrofit to be done at the nearest Ricon authorized service center/dealer. The lift retrofit will include removal and replacement of the TWS covers using TWS retrofit kit # 39979. Ricon will provide all the necessary replacement parts at No Charge and will pay labor of \$37.50 for each retrofit.

If the lift is retrofitted by an authorized Ricon dealer and it is not completed within 3 business days, please notify Ricon Customer Support at the toll free number 1 800 322-2884 or (818) 267-3000.

If you have had your vehicle repaired prior to receipt of this notice, you may be entitled to reimbursement if you incurred any out of pocket cost due to this matter. For further information, please contact Ricon Customer Support at the number listed above.

Should Ricon corporation fail or be unable to remedy the situation without charge, you may contact: Girardin Minibus at 819 477-2012 Ext: 428.

Should Girardin Minibus fail or be unable to remedy the situation without charge, you may contact:

Administrator,  
National Highway Traffic Safety Administration  
1200 New Jersey avenue, SE  
Washington, D.C. 20590  
Phone (888) 327-4236 (TTY: 800-424-9153); or go to <http://www.safercar.gov>

**Changed address or sold the vehicle?**

If you have changed address, or have sold the vehicle, please complete the last section of this letter, sign and date it then return to Girardin so we can update our records. Our fax number is 819-475-9633. The information you provide will be used to notify the new owner about this recall. If you have leased this vehicle to another person or organization, you must forward this letter to the lessee within 10 days.

We regret any inconvenience this action may cause you and we thank you for your cooperation.

Best regards,

Valérie Fortin, Regulations and Standards Technician  
Girardin Minibus Inc.

**Recall 08-020-RIU**

**(NHTSA recall 07E-095)**

**DO NOT COMPLETE THIS SECTION UNLESS:** You have changed name, moved or no longer own this vehicle.

Vehicle serial number: \_\_\_\_\_

- This vehicle was stolen.
- This vehicle was destroyed.
- I have changed name or moved (indicate new name/address):
- I no longer own the vehicle, it has been sold or traded to:

Name: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ Province: \_\_\_\_\_ Postal code: \_\_\_\_\_

Signature: \_\_\_\_\_ Date: \_\_\_\_\_