



23 April 2008

N.H.T.S.A. No. 08v - 116

IMPORTANT MOTORCYCLE SAFETY RECALL

Replacement Rear Suspension Unit

STREET TRIPLE

Affected VIN Range - 316225 - 343763

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Triumph Motorcycles has decided that a defect which relates to motor vehicle safety exists in certain Street Triple motorcycles.

Our quality monitoring has identified a possible reduction in performance of the rear suspension unit from a loss of dampening of the shock due to a damaged seal, resulting in reduced stability.

Our records indicate you are the owner of a Street Triple - VIN **SMTD01NEX8**

This machine is included within the above Safety Recall and we therefore urge you to contact your local Triumph dealer immediately to arrange for the fitment of a new rear suspension unit. The modification is not likely to take more than 30 minutes, and will be free of charge.

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this Recall. Please provide the paid invoice to an authorized dealer, or directly to Triumph Customer Service, 385 Walt Sanders Memorial Drive, Suite 100, Newnan, GA 30265.

Failure to have this rectification work carried out may result in a sudden loss of the air and gas in the rear suspension unit, resulting in a loss of control of the motorcycle.

Federal regulations requires that any vehicle lessor receiving the Recall Notice must forward a copy of the notice to the lessee within 10 (ten) days of receipt.

Should you need to discuss any aspect of this Recall, please contact your dealer, who has been advised of this action and who will be able to answer your concerns. If necessary, you can of course contact our Customer Service Department at (678) 539 - 8782.

May we take this opportunity to apologize for any inconvenience this may cause, but we are confident you can appreciate the importance of having a safe and reliable motorcycle.

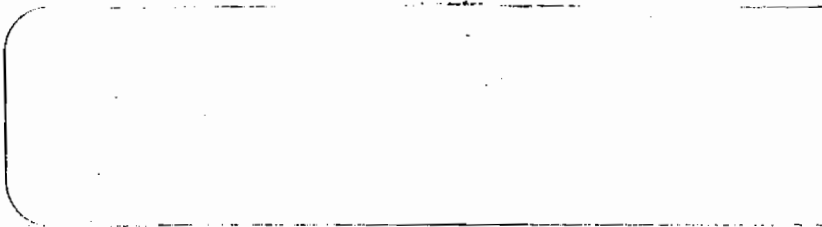
This action is being monitored by the N.H.T.S.A. The owner may submit a complaint to The Administrator, National Highway and Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington DC, 20590 or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153) or go to <http://www.safercar.gov>. If he or she believes we have not done our best to remedy this condition without charge and within a reasonable time.

Shell Barr - Recall Coordinator

TRIUMPH

TRIUMPH MOTORCYCLES (AMERICA) LIMITED
385 WALT SANDERS MEMORIAL DRIVE, SUITE 100
NEWNAN, GEORGIA 30265, USA

**IMPORTANT
SAFETY RECALL
NOTIFICATION**



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Please help us update our records by:

- Filling out the card to the right **only** if:
- Bike has been scrapped or stolen

Detach the card to the right and mail it to us, postage-free.

****In Canada please put correct **** postage on the card.

Thank you for handling this matter promptly.
Triumph Motorcycles (America) LTD

Please Detach Here

Triumph Motorcycles (America) Ltd • Safety Recall Reply Form
SERVICE BULLETIN 390 • IMPORTANT SAFETY RECALL

The vehicle is not available because: (please check the appropriate box)

VIN

SMTDQ1NEX8

- The vehicle has been written off The vehicle has been stolen
 The vehicle has been sold (please provide new owner details below if known)

Name	
Address	
City/State/Zip	
Email	

Thank you for taking the time to complete and return this important safety recall document.