

March 31, 2008

Mr. Brad Anderson
3832 Hollins
Claremont, California 91711

Subject: Hydraulic Pump Recall NHTSA Campaign No. 08V-107

Dear Brad:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Newell Coach has decided that a defect which relates to motor vehicle safety exists in certain 2003 through 2008 coaches equipped with Cat C-15 engines and Vickers hydraulic pumps. On certain coaches, the hydraulic input shaft may not fully engage the engine drive sprocket causing failure of the hydraulic pump input drive shaft and the loss of power steering, creating the risk of a crash.

To correct this problem, we are replacing the hydraulic pump with a pump equipped with a longer shaft. This operation takes approximately four hours.

Please contact Newell Coach at 1-888-963-9355, as soon as possible to schedule repair in our factory service facility or for assistance in locating a qualified service facility in your area to complete this safety recall campaign. This recall will be performed without charge to you.

If you have sold or traded your motor coach, please call us at 1-888-963-9355.

If you are unable to have the safety related defect/non-compliance remedied without charge, and within a reasonable time, you may notify; the Administrator , National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE., Washington, DC 20590 (or call 1-888-327-4236); (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information contact Newell Coach at 1-888-963-9355.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We apologize for any inconvenience this may cause. For assistance, or if you have questions, please call the undersigned, Jim Gering, or Tommy Key at 1-888-363-9355.

Sincerely,

John Clark
VP/Customer Service