

March 2008

«Name»

«Address»

«City», «St» «Zip»

«Country»

VEHICLE SAFETY DEFECT SERVICE BULLETIN

IMPORTANT

- Your 2008 fifth wheel is involved in a safety recall because the Federal ID Label has incorrect load range and tire pressure.
- Schedule an appointment with your Jayco dealer.
- This service will be performed for you at no charge.

NHTSA Recall Campaign # 08V-100

Unit Serial Number: «Serial»

Dear Jayco Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Jayco, Inc. has decided that specific model year 2008 Jayco Designer "36RLTS" (SS) fifth wheel trailers fail to conform to the requirements of Federal Motor Vehicle Safety Standard No. 120, "Tire Selection and Rims for Motor Vehicles other than Passenger Cars."

Jayco has become aware that a typographical error was made, incorrectly stating the tire load range and the inflation pressure on the Federal Identification Label for the rear axle. The affected fifth wheels were shipped with labels that indicated a tire load range of "E" and inflation pressure of 85psi (586kPA). The correct tire load range is "G" and the inflation pressure is 110psi (449kPA). If the correct tire pressure is not used it may cause premature tire wear and failure.

The remedy includes replacing the Federal ID label with the correct tire load range and inflation pressure listed. If you are unable to perform this repair, please contact Jayco Customer Service at 1-800-283-8267 for assistance.

If you do not have a Jayco dealer near you and you choose to take your unit to a non-Jayco dealer, the non-Jayco dealer must contact us for prior authorization to do the recall repair. We

will provide the non-Jayco dealer with the proper repair information and any parts that are needed. If you have sold or traded your vehicle, or for any reason cannot have this recall service performed, please let us know by completing the information on the enclosed post card and returning it to us promptly. Federal regulations require that any vehicle lessor receiving this notice must forward a copy of this notice to the lessee within **ten days**.

Your Jayco dealer is best equipped to provide service to ensure that your recreational vehicle is corrected as promptly as possible. If, however, you take your recreational vehicle to your dealer on the agreed service date and the dealer does not remedy this condition on that date or within three (3) days, please contact our Customer Service department at 1-800-283-8267.

After contacting your Jayco dealer and Jayco Customer Service and you are not able to have the safety defect remedied without charge and/or within a reasonable time, you may wish to submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We apologize for this inconvenience. However, we have taken this action in the interest of your safety and continued satisfaction with your Jayco motor home.

Sincerely,

Jayco, Inc.
After Market Services