



AFFECTED VEHICLES

MODELS: 2007-08 Outlander

Date: April, 2008

Dear Mitsubishi Owner,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Reason For Notice: Mitsubishi Motors North America, Inc. (MMNA) has decided that a defect that relates to vehicle safety exists in certain 2007 and 2008 Outlander vehicles. On vehicles without power seats, the unused power seat floor harness connector is directly on the floorboard underneath the carpeting. If a person enters the vehicle with a mixture of snow and road salt on their feet, it is possible for the melted snow mixture to soak the carpet and allow the saltwater solution to come into contact with the unused power seat harness connector. As a result, the connector terminal may corrode and allow current to flow, resulting in the gradual heating and melting of the connector, which could result in a fire.

What you should do: Please contact your authorized Mitsubishi dealer to schedule an appointment to have the floor harness relocated away from the floorboard on your vehicle, free of charge. When you bring your vehicle in, please show the dealer this letter. (If you misplace this letter, the dealer will still install the new parts on your vehicle, free of charge.)

What your dealer will do: The dealership will relocate the power seat floor harness away from the floorboard beneath the driver seat and the front passenger seat.

How long will it take? The time needed for this repair is approximately 20 minutes. The dealer may need your vehicle for a longer period of time due to service scheduling issues, but every effort will be made to minimize your inconvenience.

If you have any trouble having your vehicle repaired promptly and at no charge, please inform us by calling the Mitsubishi Customer Relations Department at **888-648-7820**.

Hours: Monday through Friday 6 a.m. to 5 p.m. (Pacific Time)

If, after contacting Mitsubishi Customer Relations, you still have a problem having this repair made promptly and without charge, write to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, D.C. 20590, or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <http://www.safercar.gov>.

If you have already encountered a problem regarding the above and have paid for the repair, you may submit your original receipts and/or other adequate proof of payment to the following address for reimbursement: Mitsubishi Customer Relations Department, P.O. Box 6400, Cypress, CA 90630-0064

Notice to Lessors: If you are a lessor of five or more leased vehicles as of the date of this letter, you have an obligation under federal law, (49 CFR Part 577), to provide the lessee of the above referenced vehicle with a copy of this letter by first class mail within ten days of receipt. Further, you must maintain a record, which identifies the lessee to whom you sent a copy of this letter, the date you sent it, and the vehicle identification number (VIN) of the subject vehicle.

We appreciate your prompt attention to this matter.

Sincerely,

Mitsubishi Motors North America, Inc.

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