



March 4, 2008

8880 Rio San Diego Dr., Suite 600  
San Diego, CA 92108-1640  
TEL 800-251-0871 FAX 619-542-0301

FedEx Ground Package System, Inc.  
Attn: Mr. M. Van Wassenhove  
Warranty Manager, LSM Dept.  
1000 FedEx Dr.  
Moon Township PA 15108

Dear Mr. Van Wassenhove:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Hyundai Translead has decided that a defect which relates to motor vehicle safety exists in certain Converter Dolly Trailers that it manufactured for FedEx Ground. The Converter Dollies were manufactured during May - July 2006 [VIN serials 7T174001 - 7T174172 (FedEx Unit Nos. 600364 - 600535)] and March - August 2007 [VIN serials 8T11001 - 8T110563 (FedEx Unit Nos. 600851 - 601413)]. SAF-Holland reports that on an unknown percentage of their Simplex SE fifth wheel, a deformed spacer, if found, may prevent the lever bar from fully articulating, thus preventing the sliding lock from engaging the jaw in the coupled position around the trailer kingpin.

Precautions that should take place to reduce the chance that a malfunction could occur before the defect is remedied are that the tractor driver should always inspect for complete fifth wheel coupling before moving the tractor-fifth wheel-trailer combination. Complete coupling may be verified by visual inspection of the Holland coupler indicator and the release handle to ensure there is no gap between the indicator and handle. Failure of the fifth wheel to fully couple with the trailer could result in the trailer detaching when in motion causing serious damage and/or death.

Holland has published inspection and replacement procedures for this campaign at <http://www.thehollandgroupinc.com/NR/rdonlyres/26DB1A04-D02F-4F78-8129-673BA70CD5E1/0/XLFW532RevB.pdf> and Holland has stated that by contacting their sales staff, 888-396-6501, or by completing and submitting the attached Holland form, a free parts kit will be provided; please note the Holland required information on the form. Holland has additionally stated that they will allow 15 minutes labor to complete any change out required.

FedEx Ground may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., SE., Washington DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800424-9153); or go to <http://www.safercar.gov>, if FedEx believes that the manufacturer has failed or is unable to remedy the defect or noncompliance without charge.

The Holland campaign has been reported to NHTSA and inspection findings and repairs are required to be reported in accordance with 49 CFR Part 573; Hyundai Translead will provide additional information regarding this reporting in a future letter.

The Hyundai Translead POC for this campaign is Tom McLean, Manager, Warranty & Government Business, [T] 619.680.3144, [F] 619-209.5621 or [E] mclean@translead.com; please contact him regarding any questions.

Sincerely,

A handwritten signature in black ink, appearing to read "Martin Forsyth". The signature is fluid and cursive, with the first name "Martin" and last name "Forsyth" clearly distinguishable.

Martin Forsyth  
Director of Warranty

Enclosure

Cc: FedEx Ground Package System, Inc., Attn: Mr. R. Flesher, P.O. Box 108, Pittsburgh PA 15230

U. S. Department of Transportation, National Highway Traffic Safety Administration,  
Attn: Ms. P. Wallace, Recall Management Division, Office of Defects Investigation  
Enforcement, 1200 New Jersey Avenue SE, Washington DC 20590



Engineering Your Road to Success

SAF-HOLLAND FAX: 800-356-3929

**SIMPLEX SHOULDER BOLT CAMPAIGN**  
**REQUIRED INFORMATION FOR**  
**WARRANTY CLAIM/N/C ORDERS FOR REPLACEMENT KIT**

Full 17 digit VIN number \_\_\_\_\_  
If more than 1 please attach list

Serial Number of 5<sup>th</sup> Wheel \_\_\_\_\_

Date in service of unit \_\_\_\_\_

Mfg of unit \_\_\_\_\_

End user/owner \_\_\_\_\_

Mileage/Hours \_\_\_\_\_

Ship to information:

Name: \_\_\_\_\_

Ship to Address \_\_\_\_\_

Fax Number \_\_\_\_\_

Phone Number \_\_\_\_\_

Quantity - RK-11131 \_\_\_\_\_

Purchase Order Number - Will be warranty claim number \_\_\_\_\_

**FOR HOLLAND USE ONLY**

Warranty Claim Number \_\_\_\_\_

FD Order Number \_\_\_\_\_



8880 Rio San Diego Dr., Suite 600  
 San Diego, CA 92108-1640  
 TEL 800-251-0871 FAX 619-542-0301  
 www.translead.com

**CERTIFIED MAIL**



7004 2510 0004 3888 8370

**RECALL SAFETY NOTICE**

FedEx Ground Package System, Inc.  
 Attn: Mr. M. Van Wassenhove  
 Warranty Manager. LSM Dept.  
 1000 FedEx Dr.  
 Moon Township PA 15108

**SENDER: COMPLETE THIS SECTION**

- Complete items 1, 2, and 3. Also complete item 4 if Restricted Delivery is desired.
- Print your name and address on the reverse so that we can return the card to you.
- Attach this card to the back of the mailpiece, or on the front if space permits.

1. Article Addressed to:

FedEx Ground Package System, Inc.  
 Attn: Mr. M. Van Wassenhove  
 Warranty Manager, LSM Dept.  
 1000 FedEx Dr.  
 Moon Township PA 15108

*EQ07-007*  
*Re: SAF-Holland*

**COMPLETE THIS SECTION ON DELIVERY**

A. Signature

**X**

- Agent
- Addressee

B. Received by (Printed Name)

C. Date of Delivery

D. Is delivery address different from item 1?  Yes  
 If YES, enter delivery address below:  No

3. Service Type

- Certified Mail  Express Mail
- Registered  Return Receipt for Merchandise
- Insured Mail  C.O.D.

4. Restricted Delivery? (Extra Fee)  Yes

2. Article Number

(Transfer from service label)

7004 2510 0004 3888 8370

PS Form 3811, February 2004

Domestic Return Receipt

102595-02-M-1540

UNITED STATES POSTAL SERVICE



First-Class Mail  
 Postage & Fees Paid  
 USPS  
 Permit No. G-10

• Sender: Please print your name, address, and ZIP+4 in this box •



8880 RIO SAN DIEGO DRIVE, SUITE 600  
 SAN DIEGO, CA 92108

*ATTN FT McLean - Warranty*