



CRANE CARRIER COMPANY

The Refuse Vehicle Specialists

VEHICLE DEFECT OWNER NOTIFICATION

Recall No. 08V-049

Dear Crane Carrier Vehicle Owner;

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

REASON FOR THIS RECALL

Crane Carrier has decided that certain 1998 thru 2007, two (2) axle refuse cab and chassis' fail to conform to Federal Motor Vehicle Safety Standard No. 121; Air Brake Systems.

These vehicles were built with air brake systems that will not meet current standard S5.3.4 for brake release timing where tested timing was slower then required. These vehicles will experience a fractional second delay in brake release.

The slow release timing should be imperceptible to the driver and no specific precautions are required. Risk to motor vehicle safety caused by the noncompliance is minimal.

WHAT YOU SHOULD DO

Crane Carrier urges you to contact your nearest authorized Crane Carrier Dealer, or the Crane Carrier Service Department at (918) 832-7305. We will assist in coordinating the modification with your repair facility or one of the Crane Carrier Warranty Service Centers throughout the United States.

The remedy will be performed without charge and requires the replacement of select fittings and hoses in the air brake system. Crane Carrier will supply at no charge all necessary parts and installation instructions. The labor time necessary to perform this service correction is less than one (1) hour per vehicle. Reimbursement of one (1) hour labor per vehicle at the repair facility's posted labor rate may be obtained by filing a warranty claim (authorized Warranty Service Centers) or by letterhead invoice (all other facilities).

Request for remedy part kits and/or labor reimbursement should be sent to: Director of Service, Crane Carrier Co., P.O. Box 582891, Tulsa, OK, 74158. Parts and instructions are currently available for shipping. If you should have any questions concerning this recall notice you may contact the Crane Carrier Company Service Department at (918) 832-7305. Federal Regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

After contacting the Crane Carrier Company Service Department, if you are still not able to have the safety defect remedied without charge and within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., SE, Washington DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.



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We apologize for this inconvenience; however, we have taken this action in the interest of public safety and continued satisfaction with our products. If you have sold or traded the affected vehicle, please let us know by either fax at (918) 832-7333 or by e-mail at service@cranecarrier.com. If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information contact Crane Carrier Company Service Department, P.O. Box 582891, Tulsa, OK 74158, by phone at (918) 832-7305, or by e-mail at service@cranecarrier.com.

Sincerely

Jeffrey L. Carpenter
Director of Service